

FILEWAVE CLOUD HOSTING

LEARN MORE ABOUT HOSTING
CUSTOMER.EXPERIENCE@FILEWAVE.COM

Still running your own FileWave server? Discover how our engineers can manage it for you, saving you and your team additional time every day.

KEY BENEFITS

- ✓ **Save Time & Increase Team Efficiency**
Our team will take the hassle of managing your server away, so you can focus on other IT tasks.
- ✓ **Operate Backups with Ease**
We'll take care of backups, so if you ever need them we can simply restore them.
- ✓ **Troubleshooting Support**
When you need to work with Support, our team can access any log files or other items on the server that might be helpful when troubleshooting.
- ✓ **New Upgrade Coordination**
When there's a new upgrade, we will coordinate with your team as we deploy the updates, and you can always postpone the initial round as needed.
- ✓ **Maintain Workflows**
We can migrate your current On-Premise server to the Cloud so you can preserve your current FileWave workflows.
- ✓ **API Access**
API access is still available for integrations and automations for both Cloud and On-Premise, which is a powerful way to extend FileWave.
- ✓ **SSL Certificate Renewal**
If you use our filewave.net domain name we will keep your SSL certificate up to date (or bring your own domain and maintain it yourself).
- ✓ **Choose Your Admin Tools**
Take your pick of FileWave Central or FileWave Anywhere or both as your administrative tools regardless of whether you are Cloud or On-Premise.

*If you are running Windows or macOS devices, Hosting **will require the use of a FileWave Booster** running onsite to distribute traffic.*

The Booster software is free, is easy to set up, and requires minimal maintenance with great benefits to performance. If you are running On-Premise, we still recommend running a Booster.

