

Add or Renewing your ADE (DEP) Account Token

Description

DEP is the optimal way to enroll your Apple devices. DEP enrollment is required for countless features and management tools. Once added, you will need to renew your DEP token every year.

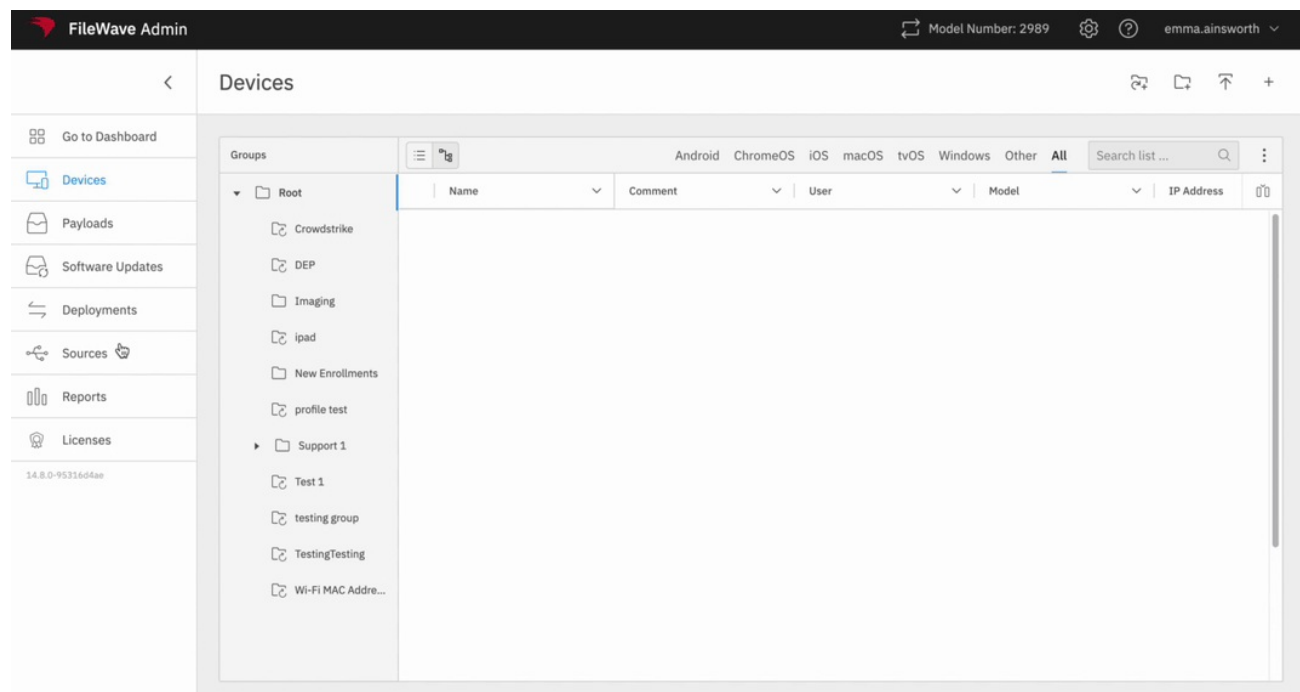
i If you're renewing your token, it's not necessary to re-upload the server certificate (steps 1, 2, 5 & 6) each time unless the cert has changed or you are receiving a FORBIDDEN error when syncing DEP.

Step-by-step guide

1. Download the DEP Certificate from FileWave Admin
2. Save the certificate "FileWave DEP" to your desktop.

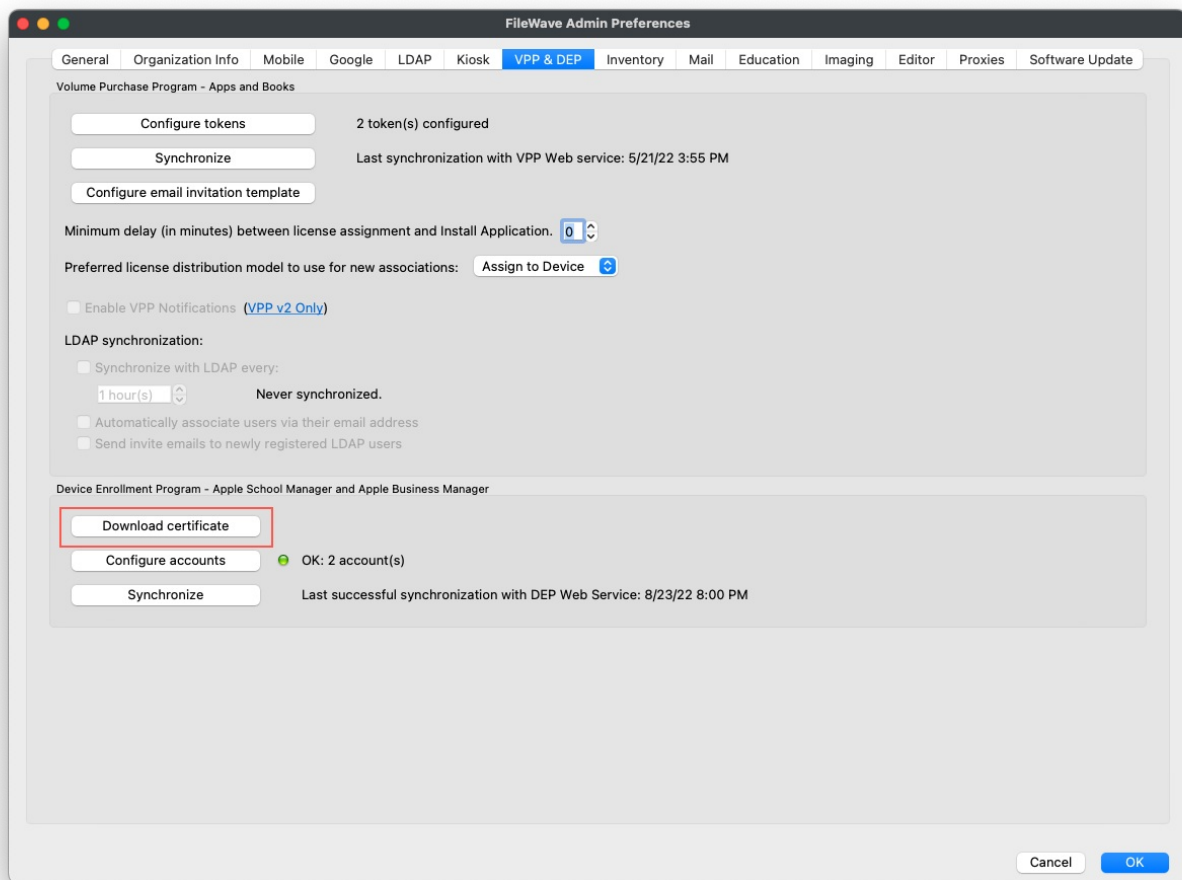
FileWave Anywhere

Sources > DEP Accounts > '+' > Download

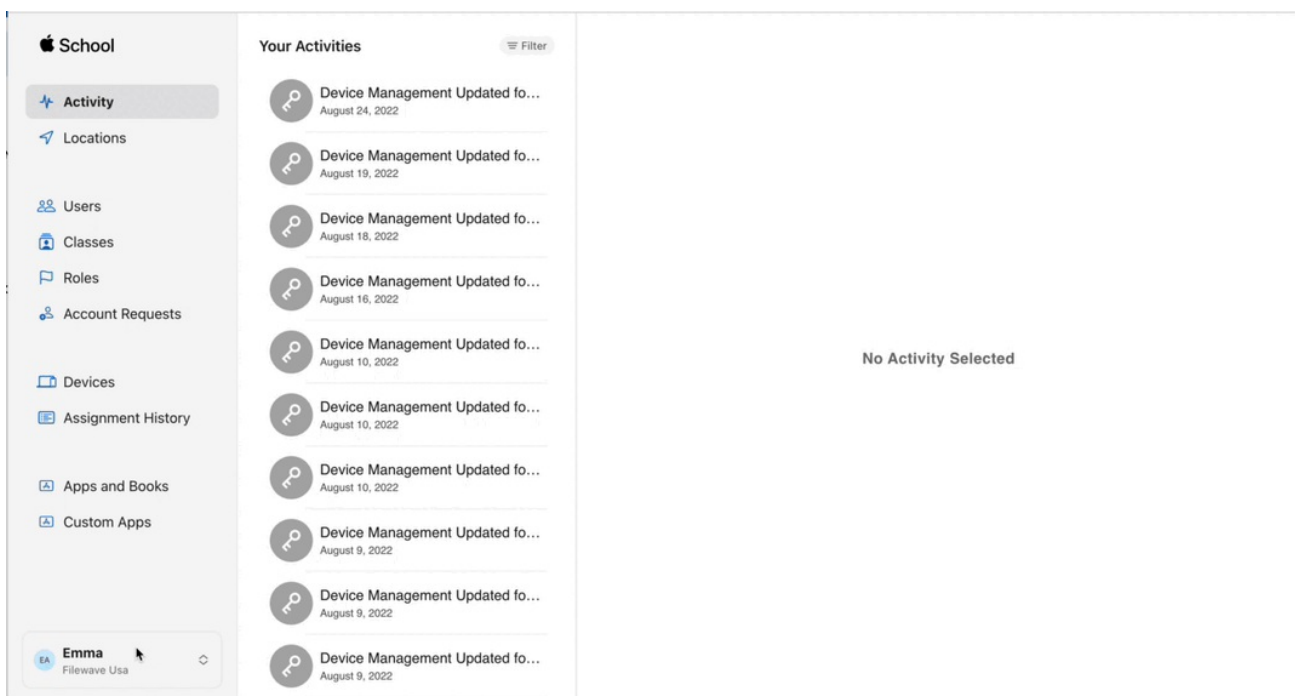


FileWave Central

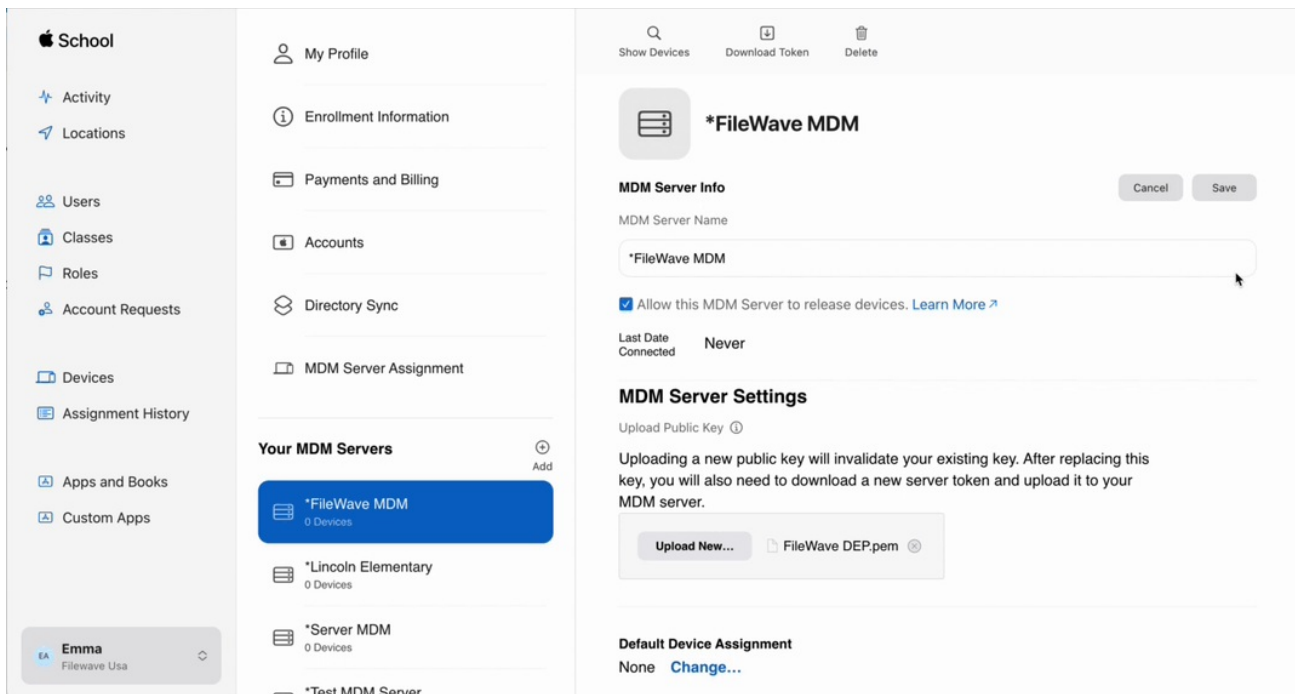
Preferences > VPP & DEP



3. Go to the relevant Apple DEP site,
school.apple.com or business.apple.com
4. Once signed in, go to Preferences under your account name in the bottom left of ASM/ABM
5. Select the MDM Server that needs to be renewed and click edit
6. Under MDM Server settings, 'Upload New' MDM certificate



7. Once saved, download the token from ASM/ABM



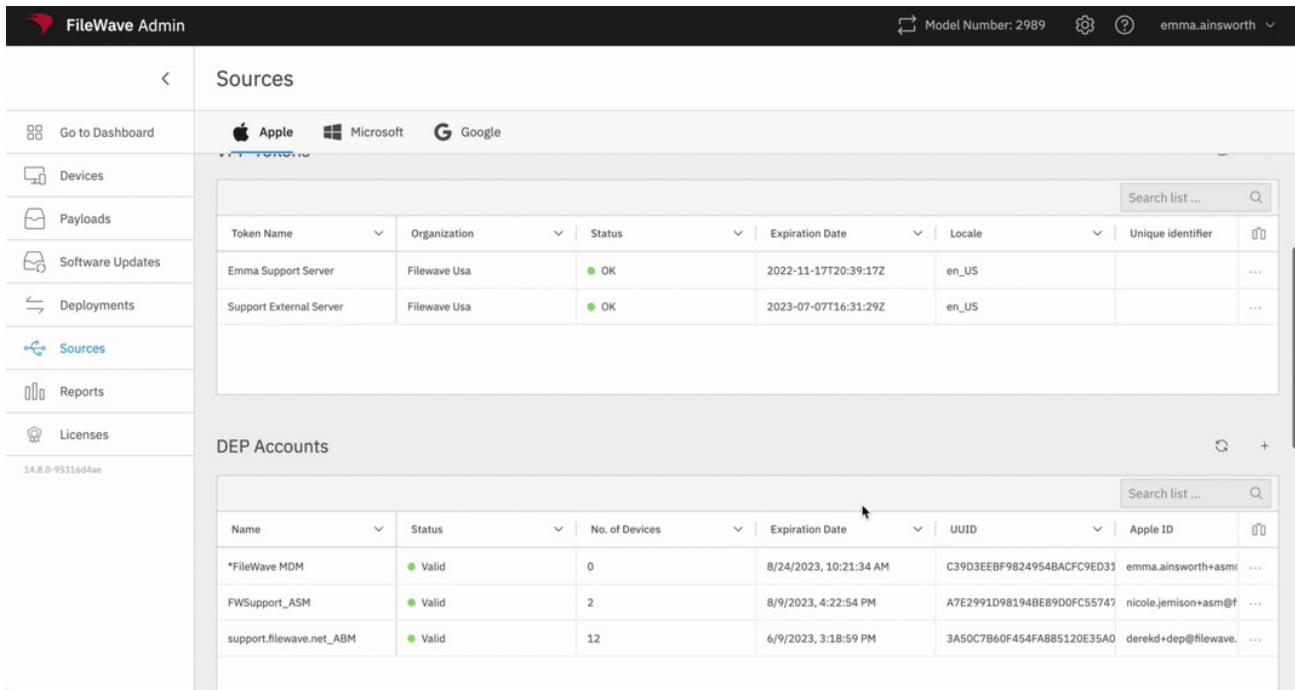
8. Go back to FileWave Central and upload the token

NOTE: At the end of this step, If any attributes have changed in the token, note that the dialog in FW may not reflect the new values for 10 - 30 minutes. (i.e. Server Name) and that is normal.

Renewing Token

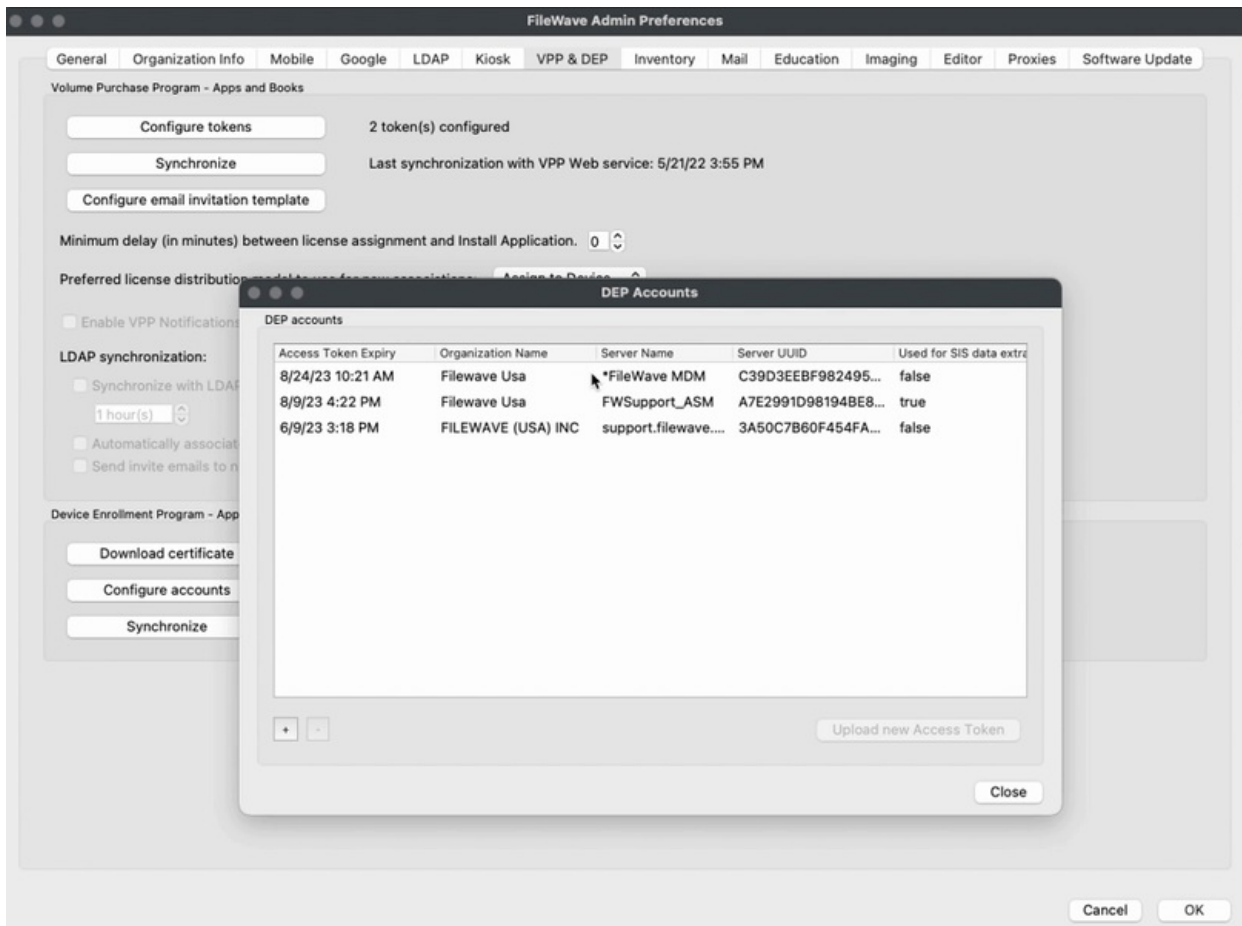
FileWave Anywhere

In Sources, under DEP Accounts, select the ellipses next to the correct DEP account and choose 'Edit'. Select Browse and upload the Apple Token downloaded in step 7 of this document. Click Save.



FileWave Central

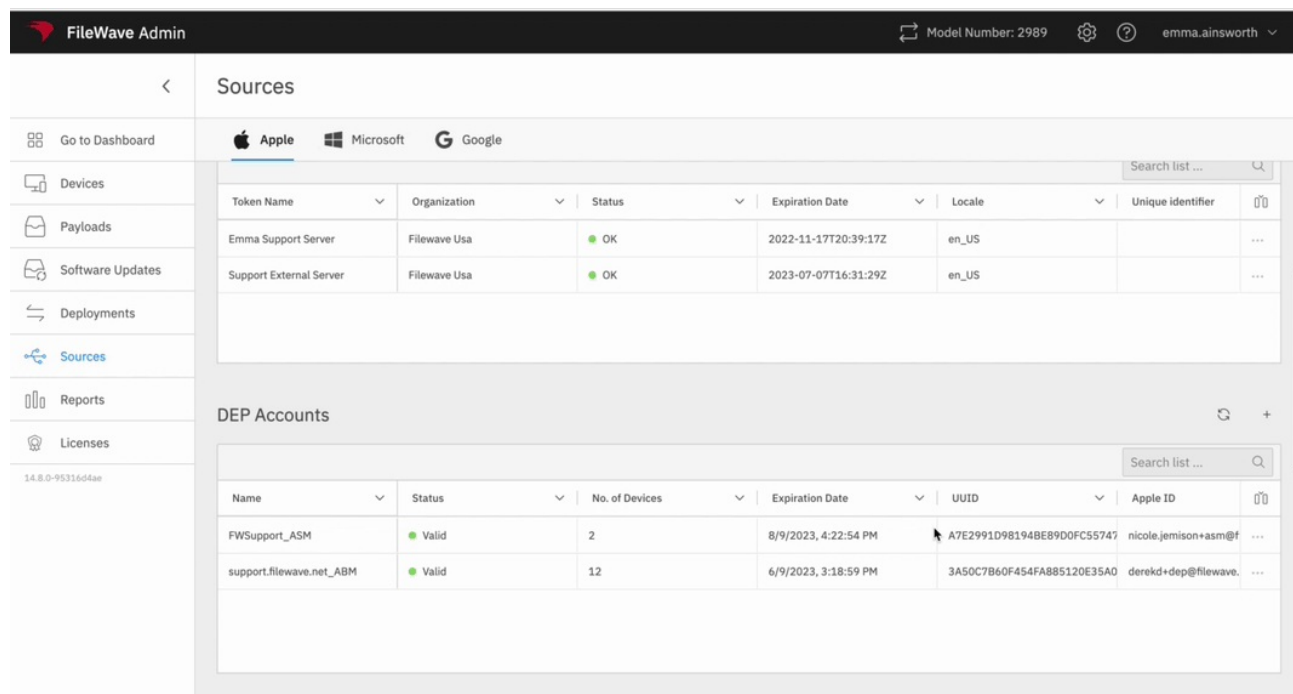
In Preferences > VPP & DEP, select Configure Accounts and enter your password. Select the correct DEP account and select 'Upload new Access Token'. upload the Apple Token downloaded in step 7 of this document and click Open. Now you can close this window.



Adding New Token

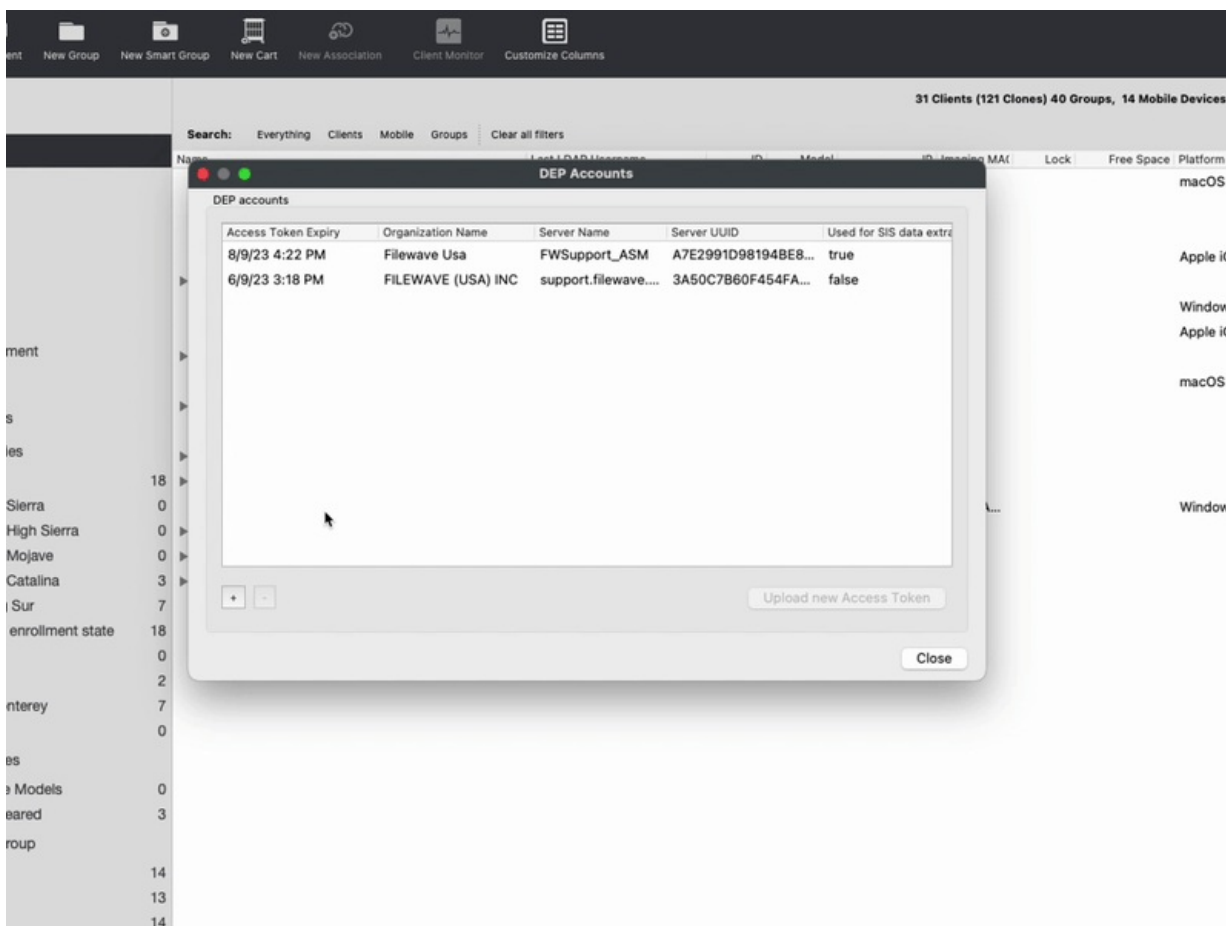
FileWave Anywhere

In Sources, under DEP Accounts, select the '+' to the right. Steps 1 & 2 were completed earlier, so skip down to Step 3 and upload the Apple Token downloaded in step 7 of this document. Click Save.



FileWave Central

In Preferences > VPP & DEP, select Configure Accounts and enter your password. Select the '+' on the bottom left of the Configure Accounts window and select the token downloaded in step 7 of this document. Click Save and close the window.

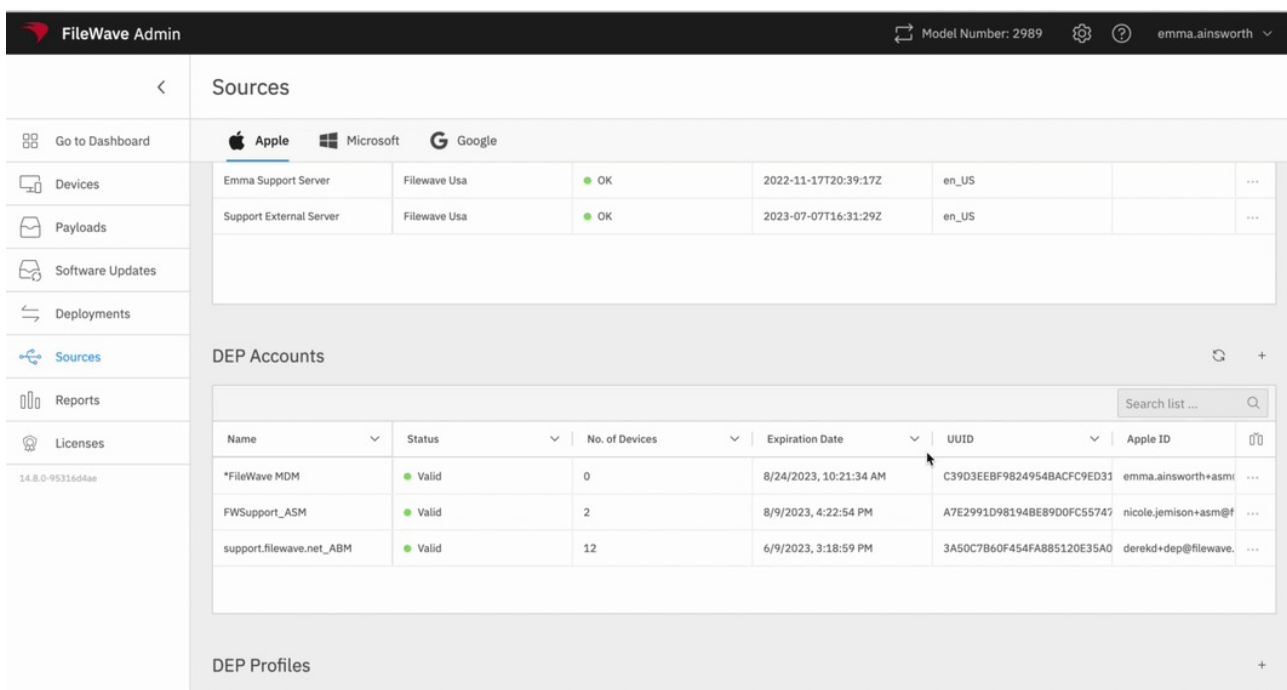


9. After the token is uploaded, run a full DEP sync.

Perform full DEP sync

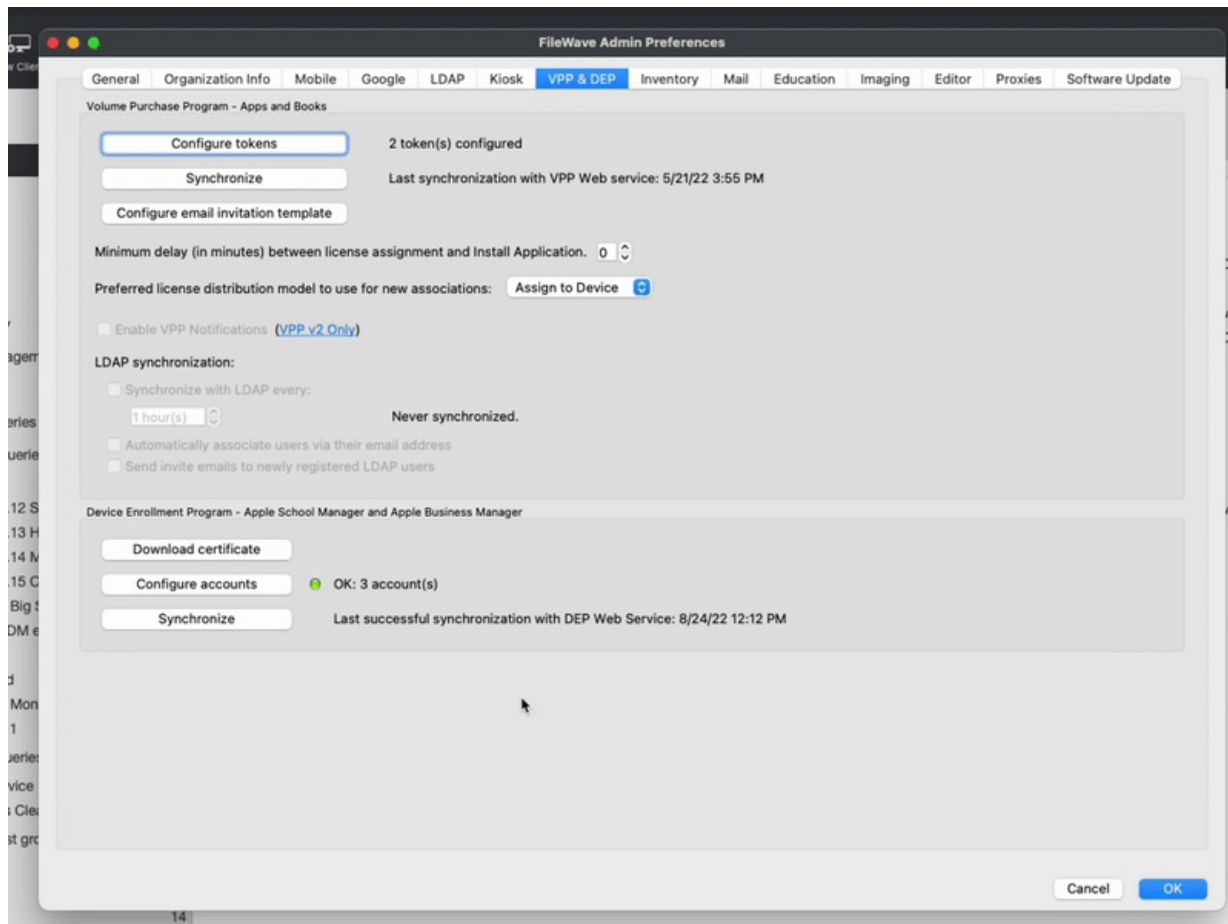
FileWave Anywhere

In the Sources tab, select the Sync icon next to DEP Account and choose Full Sync.



FileWave Central

Go to Preferences > VPP & DEP. While holding down the option/alt key, press 'Synchronize (full sync)'.



You're all set! If you renewed your token, you should see a new expiration date. If you added a new token, you can learn more about managing your devices with DEP and FileWave here: [Apple DEP Enrollment](#).

🔄Revision #3

★Created 12 July 2023 19:26:44 by Andrew Kloosterhuis

✎Updated 9 September 2024 09:25:39 by Josh Levitsky