

# Apple Customise User Access in ASM/ABM

## What

A new feature for iOS 17, iPadOS 17, and macOS 14 from Apple, Customise User Access controls Managed Apple IDs access to Apps and services.

 Requires either Apple School or Business Manager


Access control includes:

- iCloud and App
- FaceTime and iMessage
- Apple Wallet
- Apple Developer
- AppleSeed for IT
- Device Sign In
- Privacy and Security

along with other features for instructors and students.

## When

As of FileWave 15.5.0, Apple's required, new Get Token endpoint has been included.

 Some features require the device is Managed, whilst other features require the devices to be Supervised.

Further details may be viewed from either:

- [Apple School Manager User Guide - Customise User Access](#)
- [Apple Business Manager User Guide - Customise User Access](#)

## Information

Apple's Customise User Access offers admins much greater granular control over users and the access of devices, services and apps.

- Perhaps it is desirable to block iCloud or only allow iCloud on Managed devices.
- Which Apps should be allowed to use iCloud?
- Maybe organisational users should be the only ones allowed to collaborate with Pages, Numbers or Keynote files.
- Should iMessage or FaceTime be allowed and if so, who should this include?
- Can an Apple ID log into all or only some devices?

Then there's examples of management regarding developers and testing Apple OS releases and other options for students, instructors and security.

The above features are all managed through the Apple Business or School Manager portal. Please follow the links provided for configuration of each feature.

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