

Apple VPP/ADE Volume Content Terms

What are Apple's new terms?

1 Apple periodically updates the Volume Content Terms on Apple Business Manager. Upon the release of an updated version, your organization will be unable to enroll devices or deploy new apps until an Administrator signs into [Apple Business Manager](#) or [Apple School Manager](#) and accepts the new agreement. This will also trigger an error on the FileWave Central Dashboard, and synchronization with Apple will fail until the issue is resolved.

Beginning with the July 27, 2023 changes, Administrators are granted the ability to accept the Volume Content Terms on behalf of the entire organization. This change means that Content Managers and Administrators will no longer need to individually accept these terms once an Administrator has done so for the organization.

The update also introduces clearer language regarding the redemption of unused Volume Content balances. Bear in mind that while the updated Volume Content Terms as of July 27, 2023, can serve as an example, changes to the VPP (Volume Purchase Program) and ADE (Apple Device Enrollment) terms occur several times a year. These changes can potentially cause disruptions, for example, if FileWave is unable to sync with Apple due to unanticipated terms changes.

Apple helps organizations stay updated by sending an email about a week prior to the implementation of new terms and conditions. However, these notifications can sometimes be overlooked or end up in the inbox of an unavailable person. To prevent disruptions to ADE and VPP operations, it is critical to promptly accept these terms when they are updated.

In summary, this update facilitates smoother operations within the organization, allowing Administrators to accept terms on behalf of all users and providing more transparent language concerning unused Volume Content balances. Keep a close eye on emails from Apple notifying you of upcoming changes to avoid potential disruptions.

Related Content

- [Apple Business Manager, Apple Business Essentials](#)
- [Apple School Manager asks you to approve new terms and conditions](#)

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