


# Customer Success

If you need assistance with updating your contact information, obtaining information, quotes, information on Cloud Hosting or anything related to your FileWave account, the Customer Experience (CS) team is available to help. To contact them, you can send an email. They'll be more than happy to assist you! For Technical Support issues, please contact our [Customer Technical Support](#) team.

[customer.success@filewave.com](mailto:customer.success@filewave.com)

 At certain organizations, Customer Experience (CX) is equivalent to CS and fulfills the same purpose.

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