

# FileWave Product Management

At FileWave, Product Management plays a key role in determining the trajectory of our solutions. Our commitment to transparency involves regularly sharing our product roadmap, a strategy that both fosters trust with users and ensures our product evolution remains aligned with user needs and market trends.

## Product Management at FileWave

Product Management at FileWave combines a breadth of expertise, drawing from domains such as software development, user experience, customer support, and relevant industry areas. This wealth of knowledge enables the team to develop and manage a product roadmap that truly reflects the needs and demands of our user base.

The product roadmap outlines the strategic direction for our product offerings. It details the enhancements and new features we plan to implement over the coming quarters. This roadmap is regularly updated and evolves in response to market demands, customer feedback, and technological advancements.

## How to Access the Roadmap?

The roadmap is made accessible to all registered users of our knowledge base.

To access the roadmap:

1. Click on the login link at the top right of this page.
2. Once you're logged in, navigate to the "[FileWave Roadmap Feedback and Product Suggestions Portals](#)" article to access our roadmap.



Please note: If you don't have access, our [Customer Experience](#) team can help. Contact them for assistance in gaining access to this valuable resource.

## Feedback and Suggestions

Feedback from our users is invaluable in shaping our products. We encourage you to share your thoughts, experiences, and suggestions for improvements or new features. This collaborative process ensures our solutions continually meet your needs and exceed your expectations.

The Feedback and Suggestions portals can be accessed using the same link above, once you're logged in, but even easier is that it is now in the Help menus for FileWave Central as of FileWave 16.0.0 so you can submit feedback even easier! We look forward to hearing from you!

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