

# Professional Services & Training

If you seek expert help with your FileWave account or need to onboard new staff, the Professional Services & Training (PS&T) team is at your service. This team is led by Josh Levitsky, CISSP. In addition to Josh, the team includes Emma Ainsworth, Andrew Kloosterhuis, Sean Holden, and Rommel Navarro. With team members positioned across North America, the UK, and the Philippines, we provide global coverage.

For any assistance or inquiries, feel free to contact us at the following email, or you can easily schedule a meeting with Josh Levitsky at [this link](#), or email us at [professional.services@filewave.com](mailto:professional.services@filewave.com)

Our professional services and training offerings include:

- FileWave Certified Administrator training
- Onboarding for new staff or training for existing staff
- Custom Filesets or scripting
- Health Checks / Architecture Reviews
- FileWave Assist
- General IT Consulting

We're always here to help with any Professional Services and Training questions.

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