

# Apple Client Health Dashboard

## Description

FileWave is immensely powerful, but can be daunting when it comes to stitching the various components of a complex workflow together. Content packs are meant to give you a leg-up in creating distributable content and are also a great way to learn by example! Each content pack is designed to be a "whole solution", putting together all of the pieces of FileWave to accomplish a goal.

✔ Once you use this dashboard, please consider giving us feedback so we know how helpful this was to you: [Submit Feedback](#)

This FileWave Content Pack is built for extensive reporting on the health of managed Apple MDM clients and is comprised of all of the contents listed below:

## What You Get in this Content Pack

This content pack provides:

### Custom Fields:

"Custom Fields" are a terrific way to extend the "inventory attributes" of your devices. In this content pack we have included:

- macOS APNs Topic Value: The Apple Push Notification Topic on macOS devices. Note that this should only show 1 value unless you have ever accidentally or purposefully changed the APNS certificate to a different Topic.
- macOS Enrolment Server: The FileWave server that the macOS device believes it is enrolled with.

### Reports (aka Inventory Queries):

Reports are a great way of measuring the effectiveness of distributed content and can be used for all sorts of compliance purposes as well. Trust, but verify, is what reports are all about. In this pack we have included the following reports:

- Apple MDM All Devices: Reports on a list of all Apple MDM devices.
- Apple MDM - iOS: Reports on a list of all iOS devices.
- Apple MDM - macOS: Reports on a list of all macOS devices.
- Apple MDM - Last Connected > 1M: Reports on all Apple devices that last connected to FileWave more than 1 month ago.
- Apple MDM - Last Connected 1W:1M: Reports on Apple devices that have connected to FileWave in the past month but not in the last week.
- Apple MDM - Last Connected 1W: Reports on Apple devices that have connected to FileWave in the past 1 week.

### Dashboards:

Dashboards build upon reports and are an incredibly powerful tool for showing aggregated data in charts and graphs. This pack provides the following dashboard(s):

- Apple MDM: This dashboard shows you almost everything you'll ever want to know about Apple devices in your environment and is built from all of the custom fields and reports from above. It is fully customizable, so if the dashboard is missing something, you can easily add it!

## Ingredients

- FileWave Central Admin & Credentials
- Base64 API Token for 'fwadmin' account
- Content Pack:

Windows Content Pack	<a href="#">Windows Content Pack Download</a>
macOS Content Pack (ARM based)	<p>On macOS, we need to use curl for downloading, such that Gatekeeper doesn't quarantine the import application. You can copy and paste the following into Terminal.app. The example provided downloads import_pack.zip to the desktop</p> <pre>curl -o ~/Desktop/import_pack.zip https://kb.filewave.com/attachments/422</pre>

macOS Content Pack (Intel based)

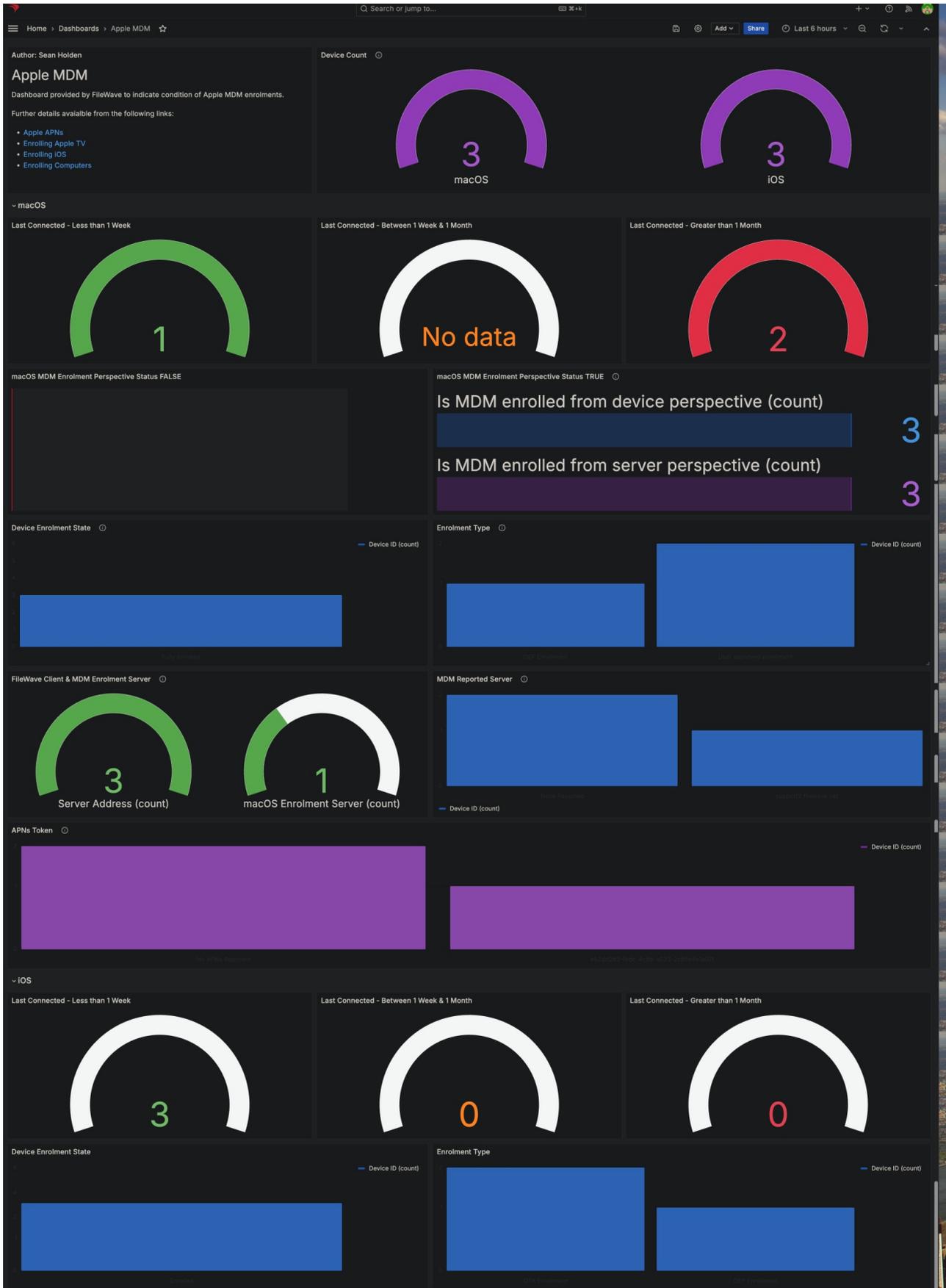
1 On macOS, we need to use curl for downloading, such that Gatekeeper doesn't quarantine the import application. You can copy and paste the following into Terminal.app. The example provided downloads import\_pack.zip to the desktop

```
curl -o ~/Desktop/import_pack.zip https://kb.filewave.com/attachments/420
```

## Directions

1. Download the appropriate content pack above (based on your admin device's platform) and unzip it
2. Run the FileWave Uploader tool in the unzipped folder, using appropriate credentials for your environment (check out our overview article on importing content packs [here](#))
3. Once completed, verify the new content in your system (and [import the dashboard](#))

## Sample Screenshots



## Notes

You can freely edit any of the content in this content pack. We do recommend reviewing each of the types of content as provided first, though, so that you can get a feel for how things "fit together" before modification.

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# Related Content

- [How to Import a Content Pack](#)
- [Getting an API Token](#)
- [Importing a Grafana Dashboard](#)
- [Content Packs](#)
- More Info on how to use:
  - [Custom Fields](#)
  - [Client Group Structure](#)
  - [Inventory Reports](#)
  - [Custom Dashboards](#)

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🕒Revision #7

★Created 13 January 2025 14:45:39 by Josh Levitsky

✎Updated 17 January 2025 14:25:45 by Sean Holden