

FileWave Overview - Content Pack

Description

About Content Packs: FileWave is immensely powerful, but can be daunting when it comes to stitching the various components together. Content packs are meant to give you a leg-up in creating distributable content and are also a great way to learn by example! Each content pack is meant to be a "whole solution", putting together all of the pieces of FileWave to accomplish a goal.

About This Content Pack: This FileWave Content Pack focuses on reporting instead of distributable content, and gives you some really great reporting and a dashboard built on standard inventory data to show overall FileWave system and environment status. The purpose of this pack is provide the information you need to proactively manage your environment and is comprised of all of the contents listed below:

What You Get in this Content Pack

This content pack provides:

Reports (aka Inventory Queries):

Reports are a great way of measuring the effectiveness of distributing content, and can be used for all sorts of compliance purposes as well. Trust, but verify is what reports are all about. In this pack we have included the following reports:

- Active Clients: List of all devices that have checked in within the past 30 days
- Android Devices: List of all Android devices enrolled
- Chrome Browsers: Software inventory report on Chrome browser versions installed
- ChromeOS Devices: List of all Chromebook devices enrolled
- Fileset Report Last 7 Days: A list of all fileset content deployed within the last 7 days
- Fileset Types: A summary report on all Filesets
- FileWave Client Versions: Reports on the versions of the FileWave client for macOS and Windows devices
- Firefox Versions: Software inventory report on Firefox browser versions installed
- iOS & tvOS Devices: List of all iOS/iPadOS/tvOS devices enrolled
- macOS Devices: List of all macOS devices enrolled
- Missing iOS Patches: A list of all missing iOS patches by device
- Missing macOS Patches: A list of missing patches on macOS devices
- Missing Windows Patches: A list of missing patches on Windows devices
- Upstream Host: This report shows what booster/server the clients are reporting into
- VPP Licenses Low: Shows all VPP licenses that are below 10 available licenses
- Windows Devices: List of all Windows devices enrolled

Dashboards:

Dashboards build upon reports and are an incredibly powerful tool for showing aggregated data in charts and graphs. This pack provides the following dashboard:

- FileWave Overview Dashboard: A great collection of out of-the-box charts and inventory meant to give you an eagle-eye view of how things are going in your environment.

Ingredients

i For FileWave 16.1.0 or higher you merely need to go in FileWave Central to Assistants -> Content Packs and then can add the Content Pack with 1-click. The instructions below in this article are for below 16.1.0.

- FileWave Central Admin & Credentials
- Base64 API Token for 'fwadmin' account
- Content Pack:

(Only one of the following is needed, based on your admin device's OS platform)

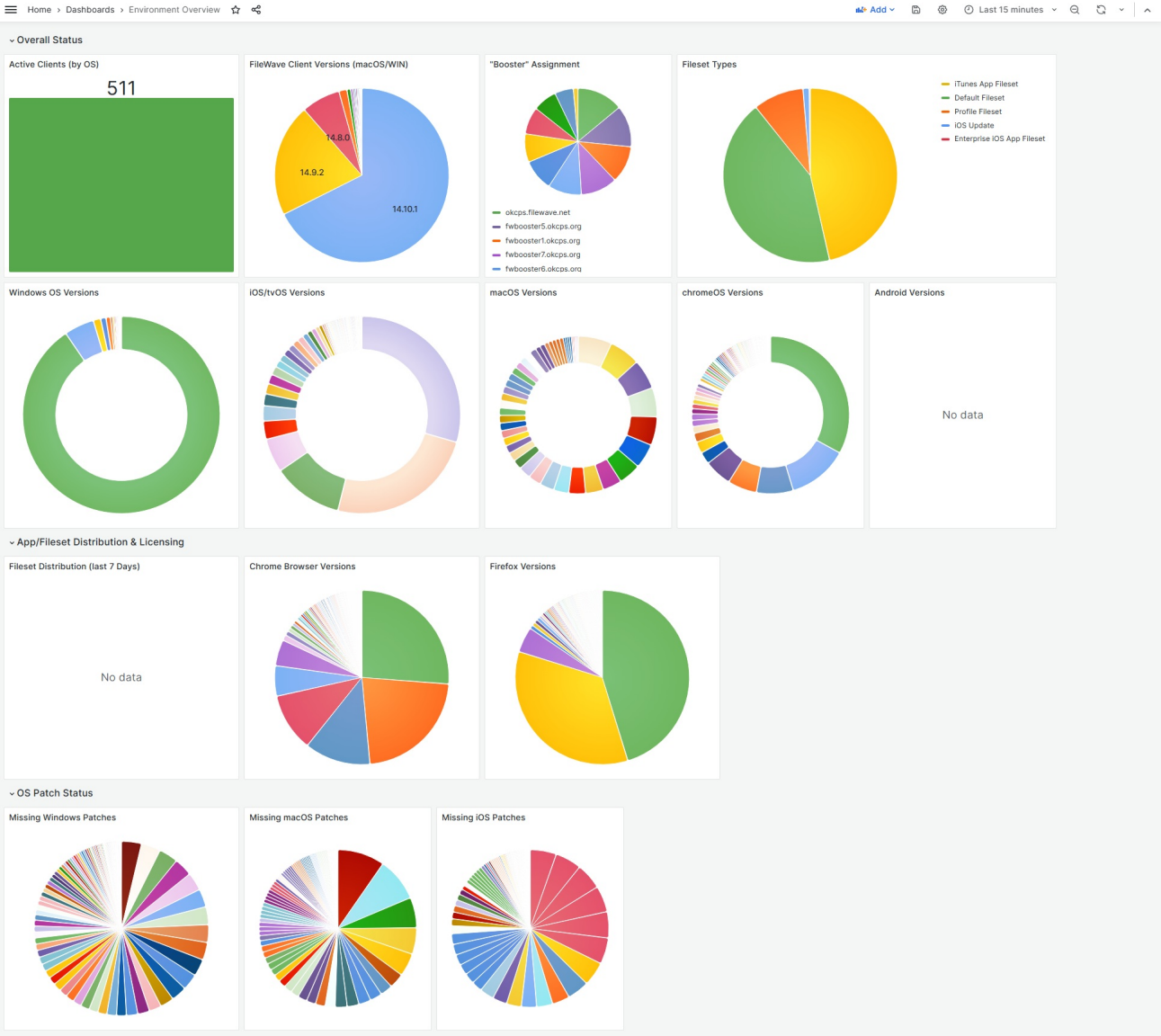
Windows Content Pack	Windows Content Pack Download
macOS Content Pack (ARM based)	<div>i On macOS, we need to use curl to download so that Gatekeeper doesn't quarantine the import application. You can copy and paste the following into Terminal.app...the example provided downloads import_pack.zip to the desktop</div> <div><pre>curl -o ~/Desktop/import_pack.zip https://kb.filewave.com/attachments/326</pre></div>

macOS Content Pack (Intel based)	<div> <div> 1 </div> <div> On macOS, we need to use curl to download so that Gatekeeper doesn't quarantine the import application. You can copy and paste the following into Terminal.app...the example provided downloads import_pack.zip to the desktop </div> </div> <div> <pre>curl -o ~/Desktop/import_pack.zip https://kb.filewave.com/attachments/327</pre> </div>
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Directions

- Download the appropriate content pack above (based on your admin device's platform) and unzip it
- Run the user_interface tool in the user_interface folder, using appropriate credentials for your environment (check out our overview article on importing content packs [here](#))
- Once completed, verify the new content in your system (and [import the dashboard](#))

Sample Screenshots



Notes

Note that you can freely edit any of the content in this content pack. We do recommend reviewing each of the types of content as provided first though so that you can get a feel for how things "fit together" before modification.

Related Content

- [How to Import a Content Pack](#)
- [Getting an API Token](#)
- [Importing a Grafana Dashboard](#)
- [Content Packs](#)
- More Info on how to use:
 - [Custom Fields](#)
 - [Client Group Structure](#)
 - [Inventory Reports](#)
 - [Custom Dashboards](#)

🕒Revision #28

★Created 30 March 2024 11:43:15 by Tony Keller

✎Updated 3 June 2025 20:02:44 by Josh Levitsky