

# MDM Command History Content Pack

## Description

FileWave is immensely powerful, but can be daunting when it comes to stitching the various components of a complex workflow together. Content packs are meant to give you a leg-up in creating distributable content and are also a great way to learn by example! Each content pack is meant to be a "whole solution", putting together all of the pieces of FileWave to accomplish a goal.

This FileWave Content Pack is built to give you an overview of everything that FileWave is doing from an Apple MDM perspective and is comprised of all of the contents listed below:

## What You Get in this Content Pack

This content pack provides:

### Reports (aka Inventory Queries):

Reports are a great way of measuring the effectiveness of distributing content, and can be used for all sorts of compliance purposes as well. Trust, but verify is what reports are all about. In this pack we have included the following reports:

- MDM Command History: This report shows the entire history of MDM commands. Note that for performance reasons, history is maintained only temporarily. The last 500K mdm commands or 7 days of history are maintained (whichever limit is hit first)
- Profile Description: MDM command history does not include profile names, only profile IDs which aren't terribly helpful. So this report contains lookup info to convert profile id into profile name.

### Dashboards:

Dashboards build upon reports and are an incredibly powerful tool for showing aggregated data in charts and graphs. This pack provides the following dashboard(s):

- MDM Command History Dashboard: Extremely useful dashboard for seeing "what is going on" with your Apple MDM environment. Can be used to see what apps are being updated, what profiles are being deployed, and can be used proactively to find and remedy devices that are struggling.

## Ingredients

- FileWave Central Admin & Credentials
- Base64 API Token for 'fwadmin' account

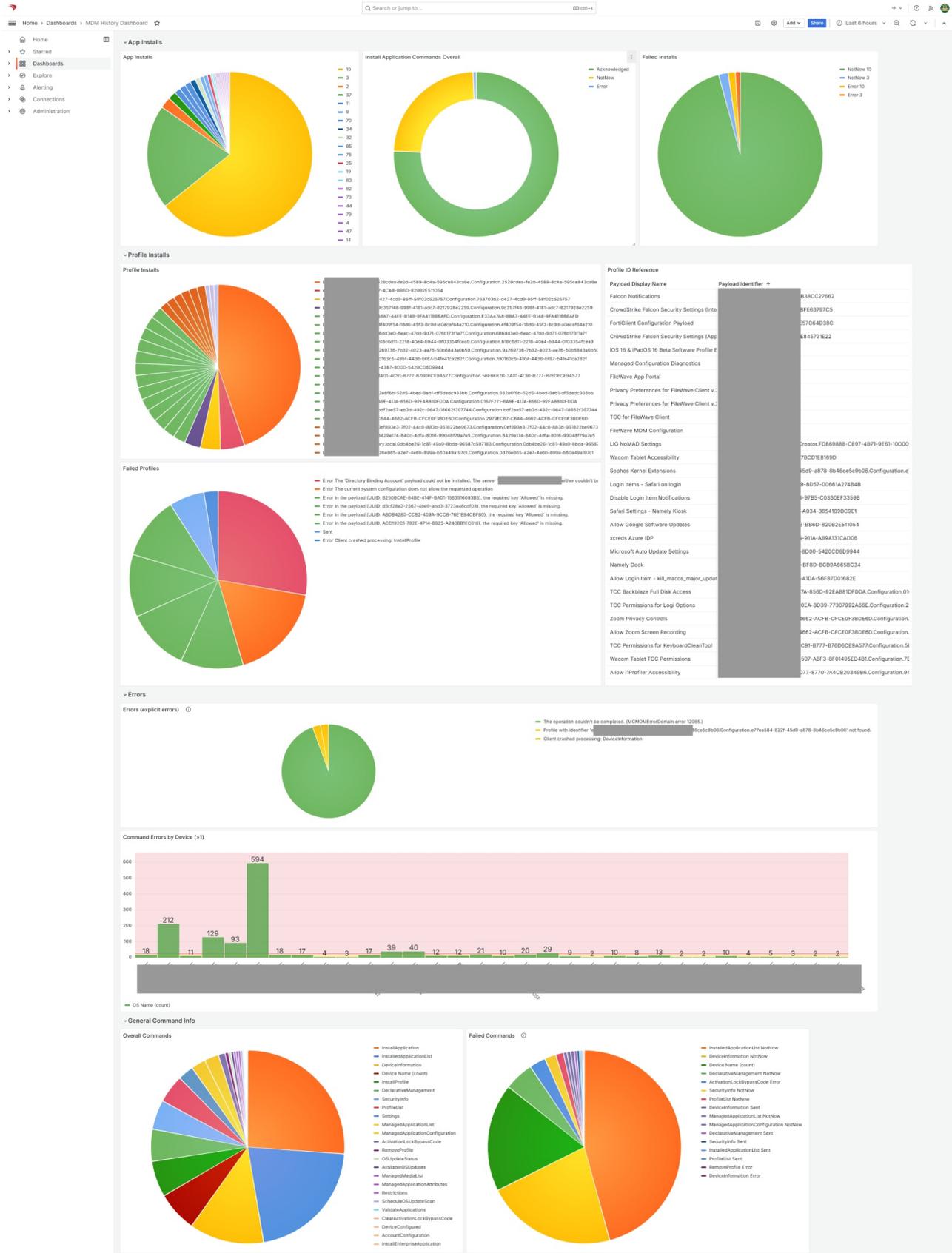
|                                  |  |
|----------------------------------|--|
| Windows Content Pack             | <a href="#">Windows Content Pack Download</a>  |
| macOS Content Pack (ARM based)   | <p>1 On macOS, we need to use curl to download so that Gatekeeper doesn't quarantine the import application. You can copy and paste the following into Terminal.app...the example provided downloads import_pack.zip to the desktop</p> <pre>curl -o ~/Desktop/import_pack.zip https://kb.filewave.com/attachments/418</pre> |
| macOS Content Pack (Intel based) | <p>1 On macOS, we need to use curl to download so that Gatekeeper doesn't quarantine the import application. You can copy and paste the following into Terminal.app...the example provided downloads import_pack.zip to the desktop</p> <pre>curl -o ~/Desktop/import_pack.zip https://kb.filewave.com/attachments/417</pre> |

## Directions

1. Download the above content pack and unzip it
2. Run the import tool, using appropriate credentials for your environment

3. Once completed, verify the new content in your system (and [import dashboards](#), if applicable)

# Sample Screenshots



## Notes

Note that you can freely edit any of the content in this content pack. We do recommend reviewing each of the types of content as provided first though so that you can get a feel for how things "fit together" before modification.

# Related Content

- [How to Import a Content Pack](#)
- [Getting an API Token](#)
- [Importing a Grafana Dashboard](#)
- [Content Packs](#)
- More Info on how to use:
  - [Custom Fields](#)
  - [Client Group Structure](#)
  - [Inventory Reports](#)
  - [Custom Dashboards](#)

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