

1.0 Dashboard Basics

In this section, we'll take a look at basic access to the FileWave dashboard and give information on it's various built-in components. If you intend to use this dashboard, but you are new to it, then this is the place to start.

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1.1 Accessing the FileWave Dashboard

What

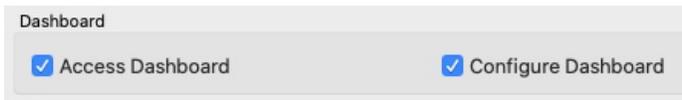
Your account will need permission to access the FileWave Dashboard.

When/Why

There are three permission levels for the dashboard for each admin logon:

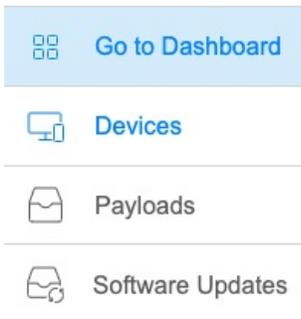
- No Access
- Read-Only Access
- Read-Write Access

The permissions are defined with the following options in the Manage Administrators Assistant:



How

Accessing the dashboard itself is quite simple once your account has proper permissions. From the WebAdmin, simply choose the Go To Dashboard link:

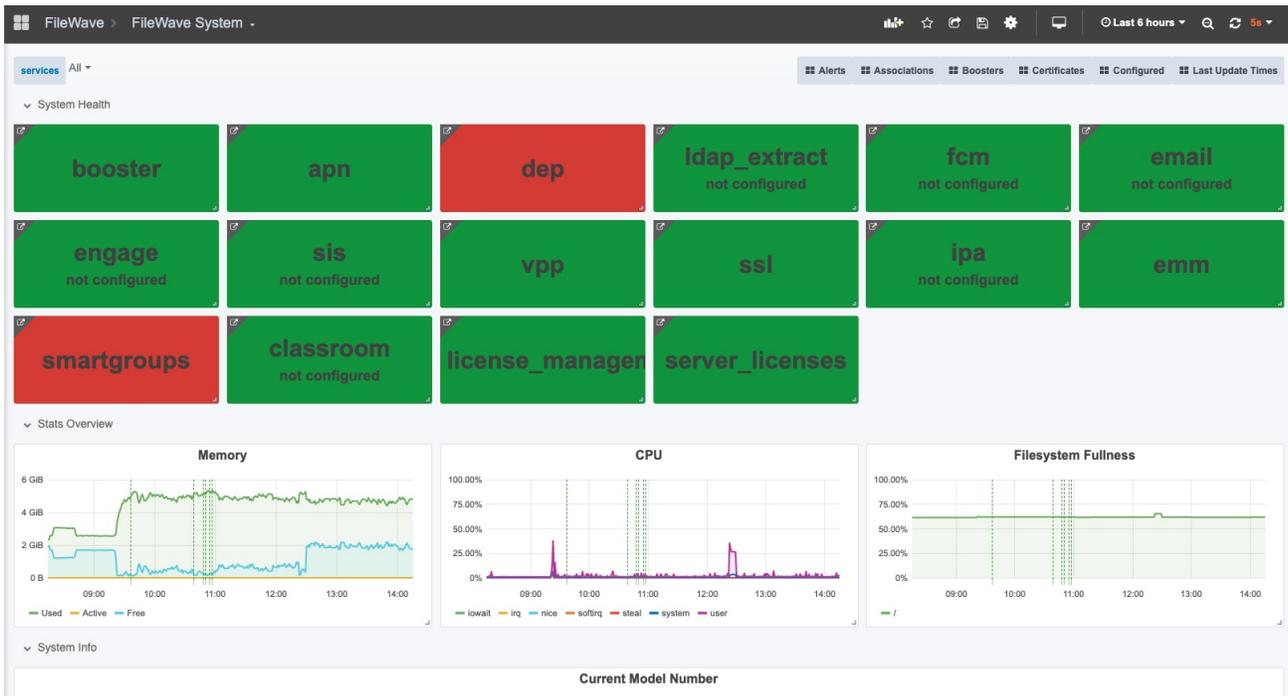


You will automatically be authenticated using the already established credentials to the WebAdmin. Note that all access to the dashboard is routed through the WebAdmin

1.2 Default Dashboard

What

Once you access the dashboard, you are going to be presented with a default system dashboard that looks something like this:



When/Why

This simple dashboard (called FileWave System) is basically the equivalent of the dashboard in the native admin. It shows you basic configuration elements, and let's you know whether there are configuration issues with a simple color code.

How

Taking action to remediate issues will resolve the reporting. i.e. In the above, I do not have a macOS client specified for use by DEP, therefore the DEP widget shows as red. If I uploaded the pre-configured client in my admin, this issue would be resolved, and the widget would turn green.

1.3 FileWave Provided Dashboards

What

FileWave provides a number of default dashboards, some of which will be useful to you directly, and others that will be more useful to support staff.

When/Why

Of course everything that we do with the dashboard is about reporting. There are hundreds of things you might want to report on...we give you many examples to work with which you'll see below:



"Operations" related dashboards are all about the performance of your FileWave systems. "FileWave" bucketed dashboards primarily give information about configuration of the various systems. And the "Patching" group of dashboards is an example of DIY dashboard reporting on patch, application, and deployment status.

How

The important thing to note is that these dashboards are starting points for you, not necessarily destinations unto themselves. You can slice/dice/transform and re-imagine all of these elements in your own dashboards at your discretion. Note that the FileWave provided dashboards can not be modified directly, but they can be copied to dashboards of your own.

1.4 Switching Between Dashboards

What

Switching between various dashboards is the first thing you are going to want to do once you login.

When/Why

Switching between various dashboards allows you to look at different types of data in different ways. I may want to open new browser tabs with different content, I may want to switch between views in the same tab. Or, I may even want the singular tab to cycle through content for me on its own (called a playlist).

How

We'll start simple here, and just discuss switching between different dashboards. The easiest way is to simply use the header links to switch as shown below:



Note that there are other methods too...such as Dashboards→Manage:



Manage

Playlists

Snapshots

Find Dashboard by name

New Dashboard

New Folder

Import



Filter by Starred

Filter By Tag

| <input type="checkbox"/> | FileWave | |
|--------------------------|-----------------------------|------------|
| <input type="checkbox"/> | Alerts FileWave | filewave |
| <input type="checkbox"/> | Apache FileWave | operations |
| <input type="checkbox"/> | Applications FileWave | patching |
| <input type="checkbox"/> | Associations FileWave | filewave |
| <input type="checkbox"/> | Boosters FileWave | filewave |
| <input type="checkbox"/> | Certificates FileWave | filewave |
| <input type="checkbox"/> | Configured FileWave | filewave |
| <input type="checkbox"/> | Deployment FileWave | patching |
| <input type="checkbox"/> | FileWave System FileWave | filewave |
| <input type="checkbox"/> | Grafana FileWave | operations |

1.5 Dashboard Panel/Widget Layout

What

The dashboard panels are highly customizable and allow you to change the appearance of your dashboard to suit your needs.

When/Why

Just copying and pasting content into a dashboard is a good first step, but we can tailor the information to be portrayed in just the way we like.

How

Simply put, every panel/widget can be resized and moved around to your chosen location, as shown below:



1.6 Exposing an Association to Dashboard (v14+)

What

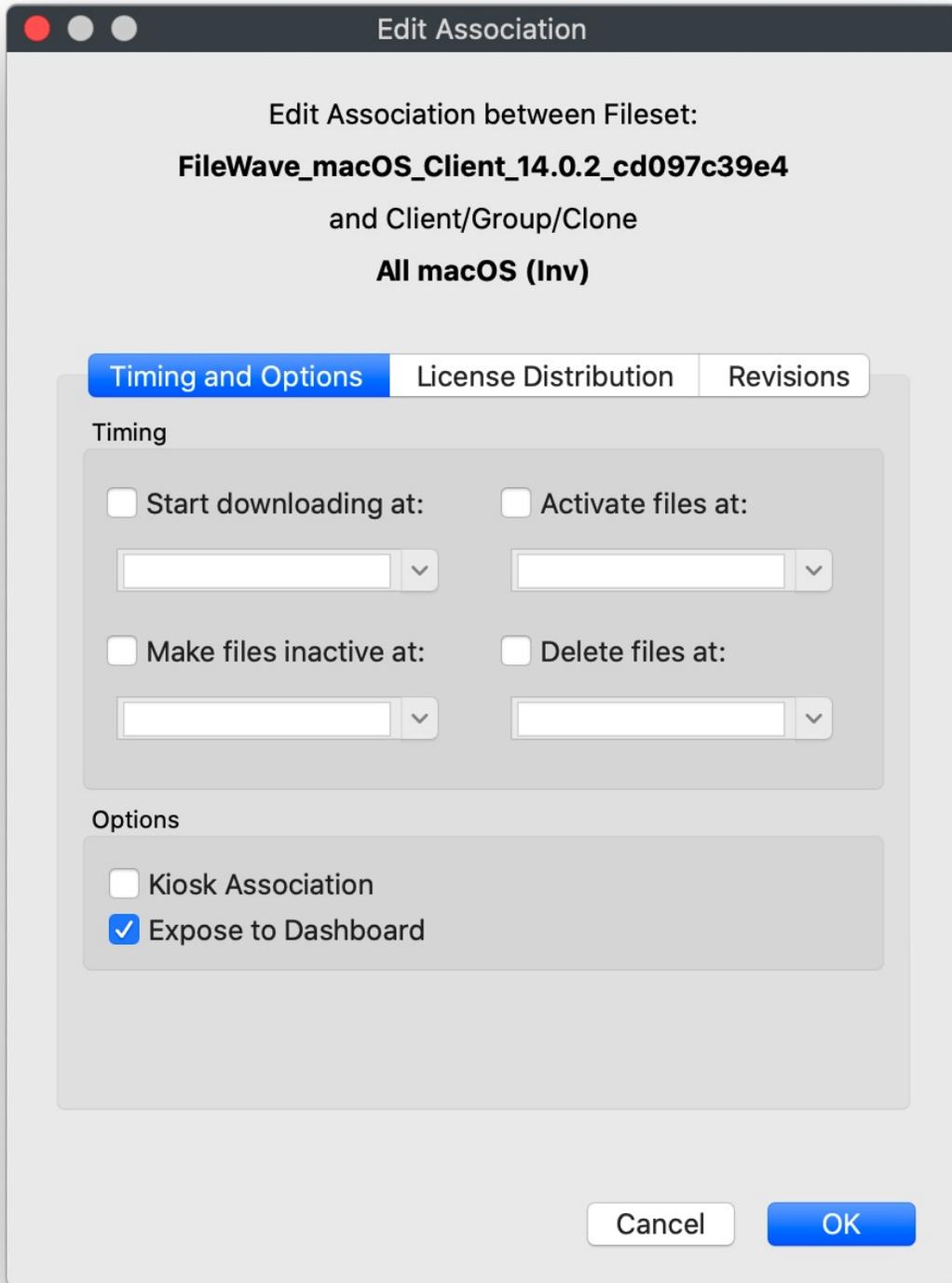
With the new FileWave Dashboard, it is possible to track the status of any deployment graphically.

When/Why

This will be important to us anytime we have a significant rollout, and especially if we need to communicate the status to others in the organization.

How

To make the data show, simply select the "Expose to Dashboard" option on any association as shown below:



Once these changes are confirmed, the dashboard will show deployment status, similar to the below:

name All ▾

Alerts Boosters Certificates Configured FileWave System Last Update Times

FileWave_macOS_Client_14.0.2_cd097c39e4 → All macOS (Inv)

- Completed
- Remaining
- Error
- Superseded
- Warning



FWWinClientUpgrade_14.0.2_cd097c39 → All Windows (Inv)

- Completed
- Remaining
- Error
- Superseded
- Warning



Note that for clients to send data to populate these charts, they must be at a minimum version of 14.

Importing a Grafana Dashboard

What

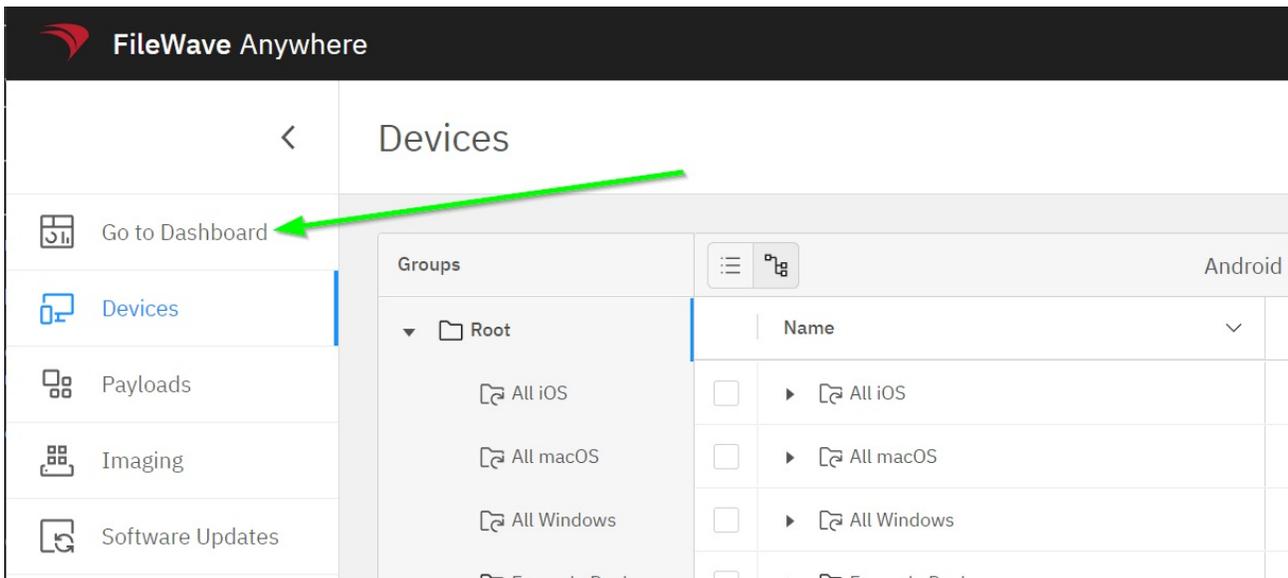
There's no need to build a grafana dashboard from scratch if you can "borrow" one from a friend. This article explains how to import a grafana dashboard from another system.

When/Why

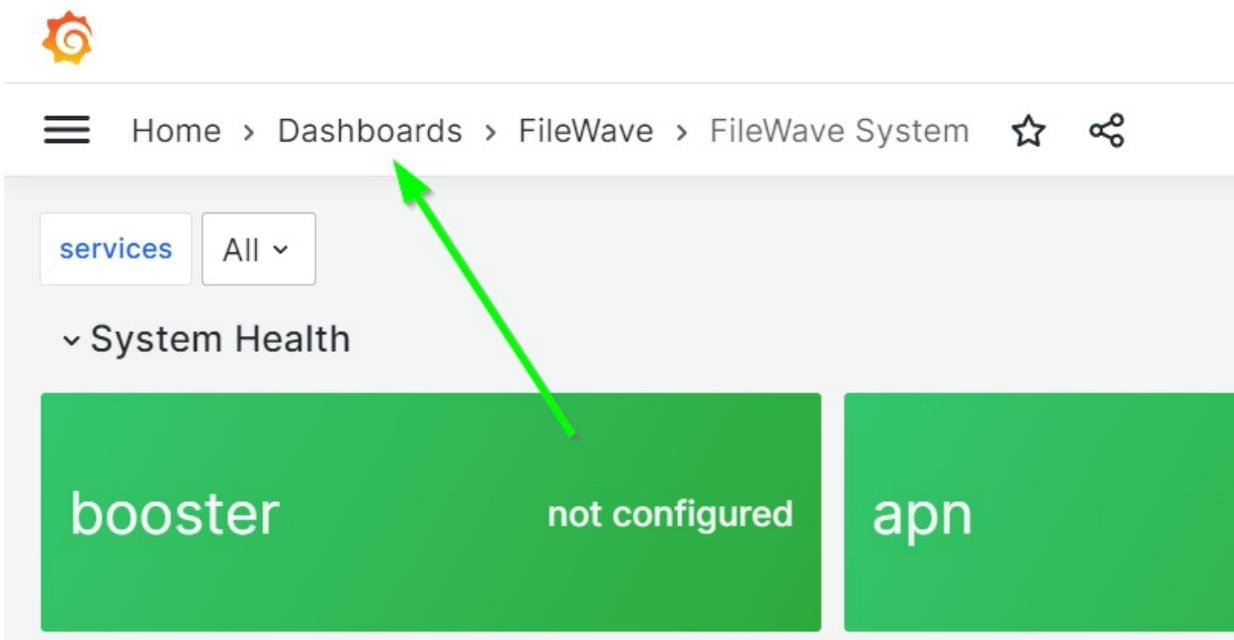
We'll want to import a dashboard whenever someone else has done the work for us, and we'd like to have a dashboard the easy way.

How

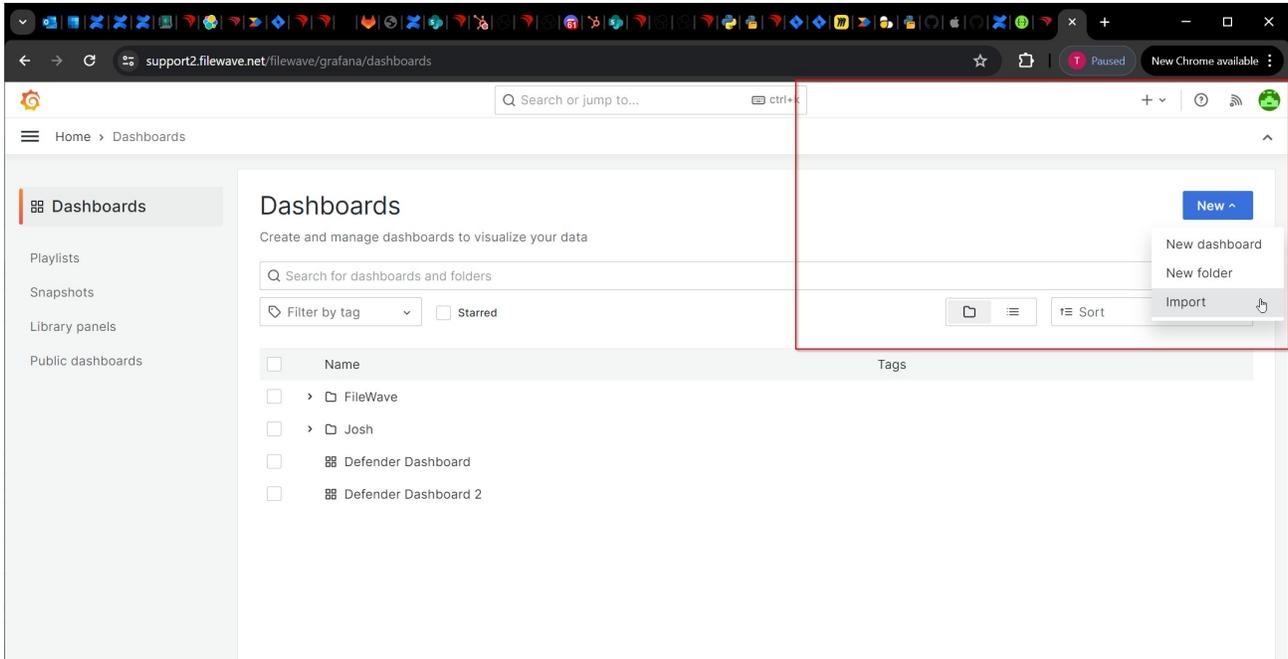
The steps are actually quite simple...from FileWave Anywhere, Go To Dashboard:



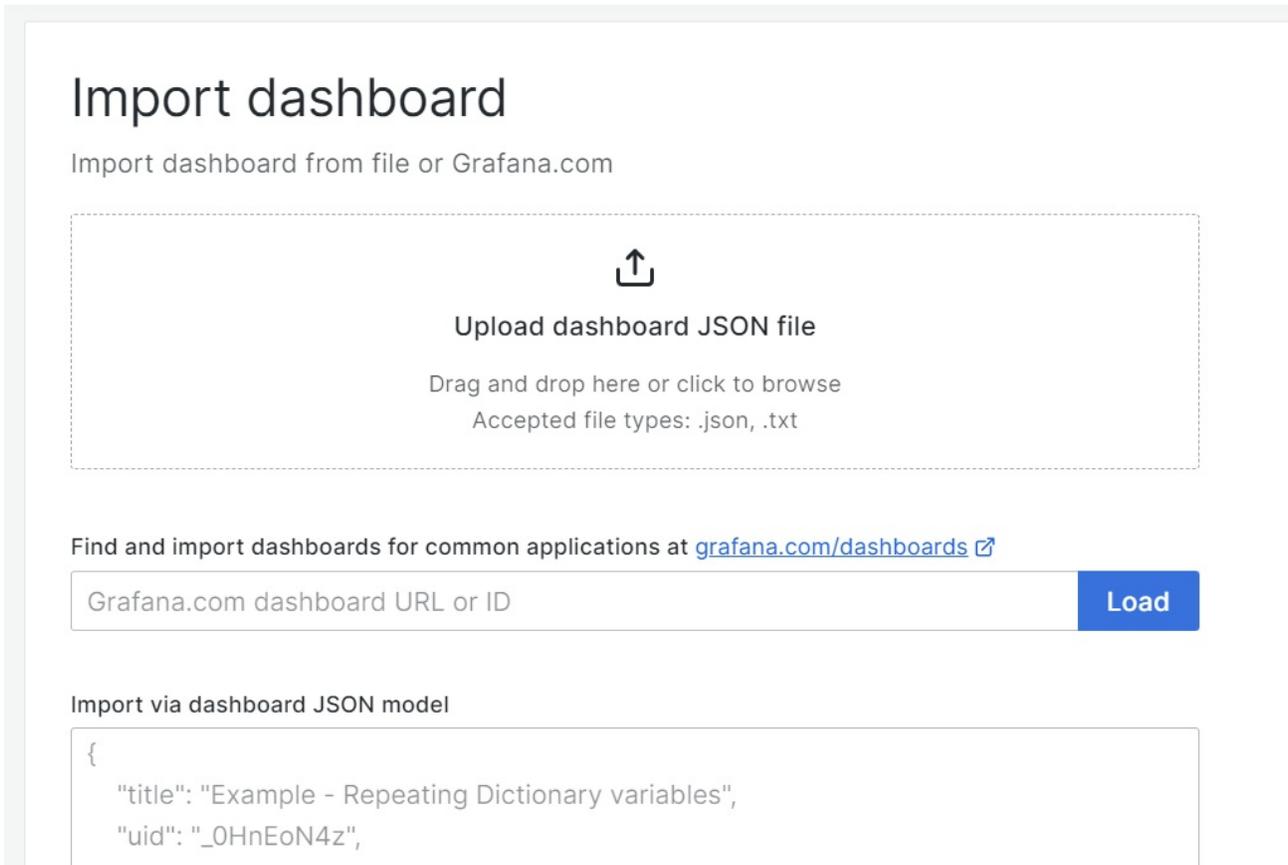
Within the dashboard, go to Home > Dashboards:



Then to New, Import:



And then either import the JSON file or copy and paste the JSON content:



Now just set a name and a destination (note: every dashboard must have a unique UID):

Import dashboard

Import dashboard from file or Grafana.com

Options

Name

Folder

Unique identifier (UID)

The unique identifier (UID) of a dashboard can be used for uniquely identify a dashboard between multiple Grafana installs. The UID allows having consistent URLs for accessing dashboards so changing the title of a dashboard will not break any bookmarked links to that dashboard.

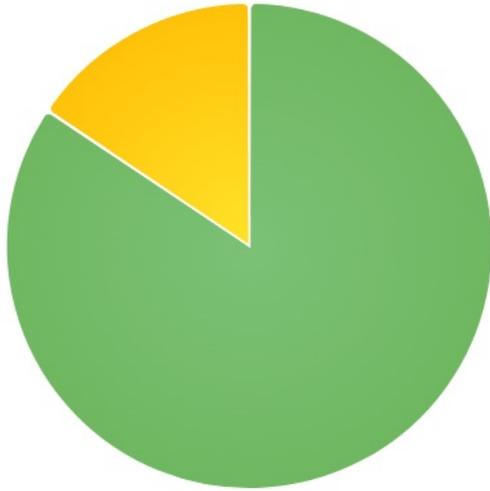
[Change uid](#)[Import](#)[Cancel](#)

And that is it, our new dashboard is imported:



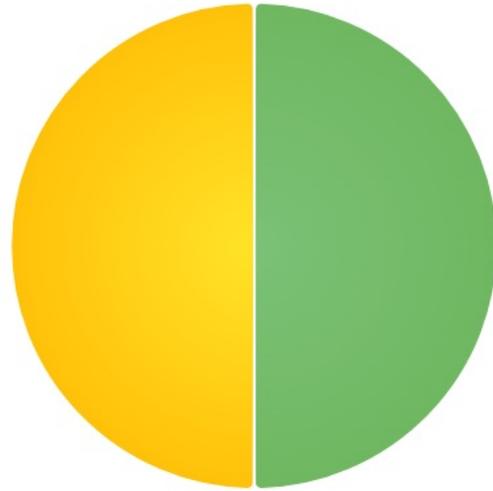
Overall Status

Overall Desktop Device Breakdown



filewave_inventory_query_55
filewave_inventory_query_55

Devices without Defender



filewave_inventory_query_56
filewave_inventory_query_56

Threat Detection and Issues

Detected Threats

defender_threats_detected_fwcomp_pack_2

Related Content

- [Content Packs](#)
- [Dashboard \(Grafana\)](#)