

Android Enrollment

Enrolling Android devices to FileWave

If you haven't already, please consult the [Client Pre-Requisites > Android](#) section to learn how to enroll Android EMM devices into FileWave.

There are several ways to enroll Android devices;

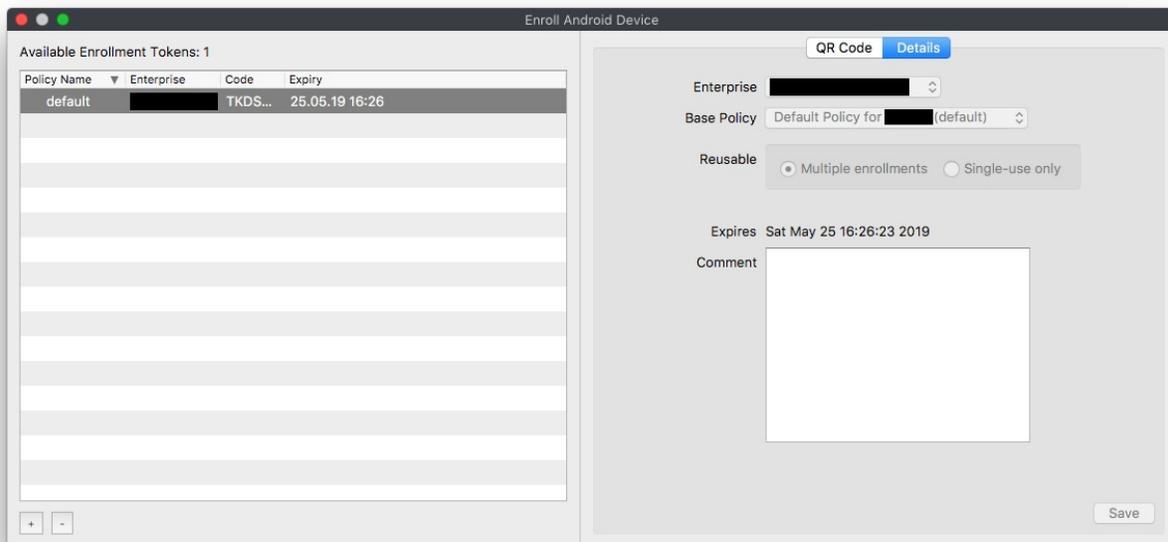
- [QR code](#)
- [afw#setup](#)
- [Bring Your Own Device](#)
- [Zero Touch](#)

📘 Devices in Safe Mode may not be enrolled

QR Code or afw#setup Enrollment

First create an enrolment token from the menu item: 'Assistants' > 'Enroll Android Device...'

Multiple tokens may be created, but one token may be configured for multi-use with an expiration of 30 days (recommended)



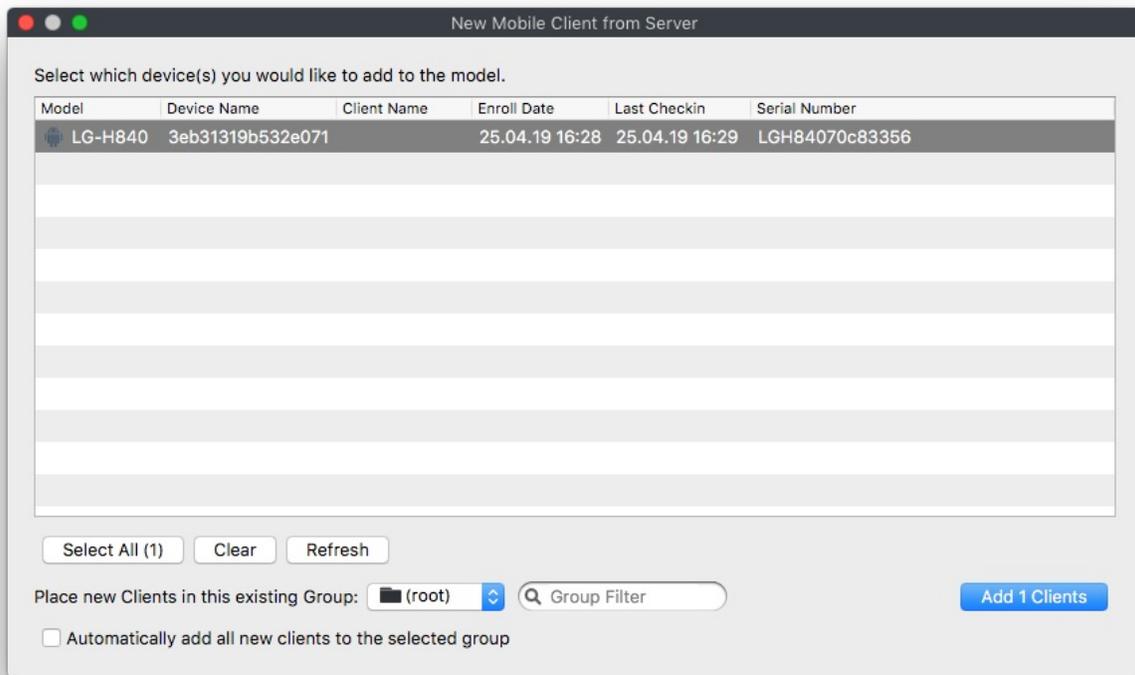
Make sure the device is fully wiped to factory settings and is not yet activated. Most modern Android versions can commence the process by either:

- Tapping the screen seven times (in the same spot)
or
- Entering `afw#setup` in place of a Google account.

Enter the Wi-Fi code and scan the QR code. A few minutes later, accept the prompt to Install Work Apps. This will install the FileWave Client.

On completion a summary will appear. Click Setup.

Where auto enrolment is configured in the New Client > Enrolled Mobile Devices, the device should appear within a few minutes. Otherwise use the New Client window to accept the device and then Update Model.



Android BYOD (EMM)

Android BYOD (Bring Your Own Device) Enrollment, also known as Android Enterprise Work Profile, is a method of enrolling personal Android devices in an Enterprise Mobility Management (EMM) system. This allows organizations to manage and secure corporate data and apps on employees' personal devices, while maintaining user privacy and keeping personal data separate from work data.

In this enrollment method, a work profile is created on the user's personal device, which acts as a separate container for work-related apps and data. This ensures that the organization can only manage and access the work profile, without interfering with the user's personal data and apps.

Android BYOD Enrollment offers several benefits, such as:

1. Increased flexibility: Employees can use their personal devices for work, reducing the need for organizations to provide dedicated work devices.
2. Enhanced security: Corporate data is secured within the work profile, preventing unauthorized access and data leakage.
3. Improved privacy: Users maintain control over their personal data and apps, as the organization can only manage the work profile.
4. Simplified management: EMM administrators can easily manage and configure work profiles, apply policies, and distribute apps to enrolled devices.

To implement Android BYOD Enrollment, organizations need an EMM solution that supports Android Enterprise, such as FileWave. The EMM solution will guide users through the enrollment process and help administrators manage and configure work profiles on enrolled devices.

Getting Started with BYOD (EMM)

The very first step before getting start with BYOD (EMM) is to setup Android EMM using the start of this article.

After going through the EMM setup, continue with the next steps.

1. Download Android device policy App (https://play.google.com/store/apps/details?id=com.google.android.apps.work.clouddpc&hl=en_US)
2. From the App scan the Enrollment QR code
3. Add the devices to admin as normal
4. (Observe) you will have a "Play Store" app and a "Work Play Store"

The devices will have the same icon in admin.

If the Inventory field "Is User-Owned" is True, the device is a BYOD.

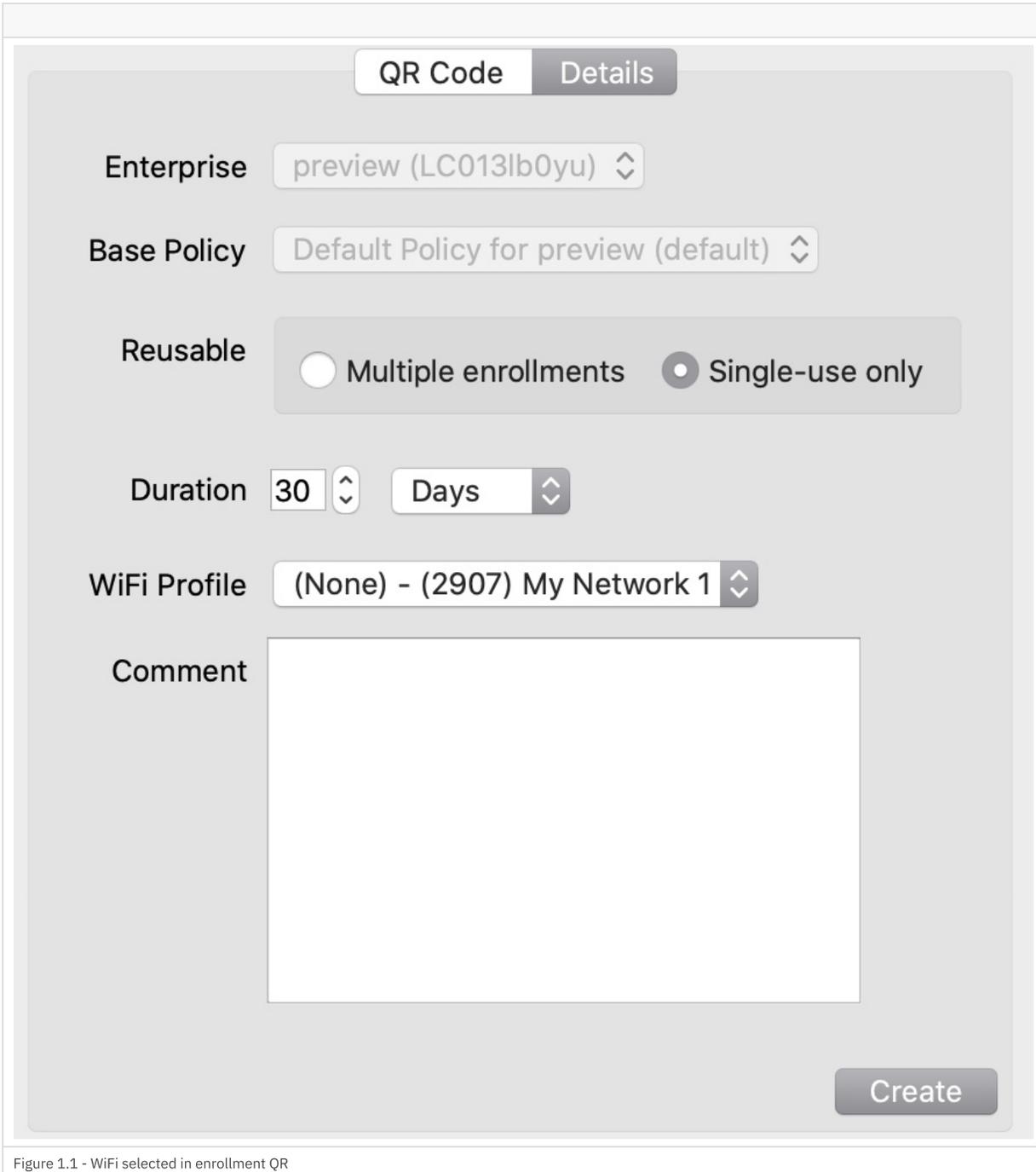
I would add this as a column in the client view to more easily identify.

	3681592250960e8b	/- Inbox/Mobile/	Android	false	H/
	36f10c79ddea6608	/	Android	false	H/
	3b20d2c2020a123e	/	Android	true	H/
	Bam's FW iPad	/- Inbox/Mobile/	iOS		D/

BYOD

Enrollment Workflow (EMM)

If you have a Google Policy Fileset with Network information in it. You can select it when you generate a QR code. This inserts the information onto the device for easy enrollment.



The screenshot shows the 'Details' tab of the QR Code generation interface. The fields are as follows:

- Enterprise:** preview (LC013lb0yu)
- Base Policy:** Default Policy for preview (default)
- Reusable:** Multiple enrollments (unselected), Single-use only (selected)
- Duration:** 30 Days
- WiFi Profile:** (None) - (2907) My Network 1
- Comment:** (Empty text area)

A 'Create' button is located at the bottom right of the form.

Figure 1.1 - WiFi selected in enrollment QR

The QR code that is generated contains the WiFi password in plain text.

DO NOT leave the QR code just sitting around.

Android EMM Location Tracking

Android EMM devices need to install a FileWave "companion" application onto the device that will send us location data. Reference [Force Location for EMM Android Devices](#) for details.

🕒 Revision #5

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