

FileWave Central Setup

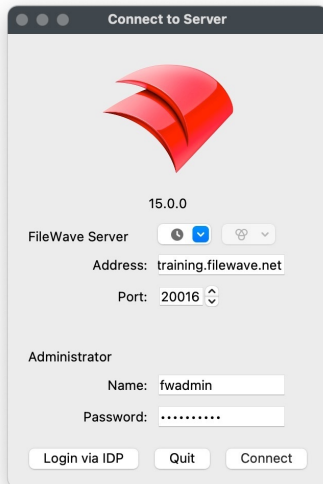
Let's login!

Now that you have the FileWave Server up and running, it is time to connect using FileWave Central. FileWave Central is a native application capable of running on macOS or Windows and is currently considered to be the "daily-driver". Starting with FileWave 14, you can now access the FileWave interface via a web browser to accomplish any Inventory, Location Tracking, or Deployment needs (Fileset creation not yet supported).

Download and Install the FileWave Admin

1. Visit FileWave's Software Downloads page [here](#).
2. Click the "Release Notes and Download" link for the version of your FileWave Server.
3. Scroll down to either "macOS Downloads" or "Windows Downloads".
4. Download either the "macOS Admin" or "Windows Admin".
5. Run the FileWave Admin PKG or FileWave Admin MSI and accept the licensing agreement.

Log into FileWave Admin



Open the FileWave Admin

- Windows: "Start Menu>FileWave>Admin"
- macOS: "/Applications/FileWave/FileWave Admin.app"
 - "Applications/FileWave/FileWave Admin (root).app" is only required for Fileset Magic.

Enter the Server Address, Username, and Password and then "Connect"

- Do not include "https://" in "Address" field
- Do not change the "Port" from "20016"

Credentials

- Hosted Servers: Address, Username, and Password will be provided by your FileWave Sales Engineer.
- On-Premise Server: Username: "fwadmin" Password: "filewave"

How to Save and Commit changes

As you will see, the FileWave Admin interface is simply laid out and intuitive however, one thing that may be unfamiliar is the concept of "Update Model". The "Update Model" button is essentially the FileWave "Save" button. For example, when you associate a software package to a Client device, FileWave will not apply that change in real-time but yet wait until you "Update Model" to commit the changes to the device. This gives you a window of opportunity to correct any accidental associations, deletions, or any other unwanted modifications.

After "Update Model" you will notice the "Model Number" will increment by one in the lower right-hand side of the FileWave Admin. Your Clients will check in periodically (Tickle Interval; 120 seconds) to see if there is a new Model version available. If there is a new Model available, the Client will download a new user-manifest and apply any changes that have been made for that Client. If there are no new changes for the Client or new Model, the Client will continue to idle for another 120 seconds.

The screenshot shows the FileWave Admin interface. At the top, there's a navigation bar with 'Update Model', 'Refresh', 'Open in browser', and 'Copy URL'. The 'Update Model' button is highlighted with a green box. Below this is a sidebar with a 'Dashboard' menu item, which is also highlighted. The main content area is titled 'Dashboard overview & performance'. It features several sections: 'Primary Services' with a 'Boosters Info' warning, 'Classroom Certificates Info', 'DEP Accounts', 'Email settings', 'LDAP Extraction status', 'APN for MDM', 'SSL certificate', and 'VPP Tokens'. A modal window titled 'Update Server Model' is open in the center, displaying a red checkmark and the text 'Model Updated Successfully' with an 'OK' button. To the right, there's a 'Sync Status' section with a table of services and their last sync attempts. Below that is the 'Server Performance Status' section with three donut charts for Drive Space (97% free), CPU Usage (99% idle), and RAM (8% free). At the bottom right, there's a 'Mail Queue' section. The footer of the dashboard shows 'Everything is OK' on the left and 'Licenses Used/Total: Computers 26/50000, Mobile 8/60000, Chromebooks 6/50000' on the right, with the 'Model Number: 1799' highlighted in green.

FileWave Admin

Update Model Refresh Open in browser Copy URL

Dashboard 2

Clients
Filesets
Associations
Imaging
Classroom
iOS Inventory
License Management 1
Boosters
Inventory Queries
Sample Queries
All macOS 14
macOS 10.10, 10.11, 10.12 2
macOS 10.12 Sierra 2
All Windows 17
Windows 7 2
Windows 7 Service Pack 1 0
Windows 8 0
Windows 8.1 0
Windows 10 0
All iOS 6
iOS 7 0
iOS 8 0
iOS 9 3
iOS: tracking enabled and out da... 0
All Android 2
Android 4.4 (KitKat) 0
Android 5 (Lollipop) 1
All Mobile 14
CS 6 Design and Web Premium ... 0
CS 6 Design Standard Collection 0
CS 6 Master Collection 0
CS 6 Production Premium Collec... 0

Dashboard overview & performance

Alert Settings

Primary Services

Boosters Info
Status Updated: a few seconds ago Feb 24, 2021 7:38:38 AM
Go to Boosters
Some Boosters have errors. Please investigate.

Classroom Certificates Info
Status Updated: a few seconds ago Feb 24, 2021 7:38:38 AM

DEP Accounts
Status Updated: a few seconds ago Feb 24, 2021 7:38:38 AM

Email settings
Status Updated: a few seconds ago Feb 24, 2021 7:38:38 AM

LDAP Extraction status
Status Updated: a few seconds ago Feb 24, 2021 7:38:11 AM

APN for MDM
Status Updated: a few seconds ago Feb 24, 2021 7:38:38 AM
Go to Settings
Expiration Date:
in 21 days Mar 17, 2021 9:01:14 AM

SSL certificate
Status Updated: a few seconds ago Feb 24, 2021 7:38:38 AM

VPP Tokens
Status Updated: a few seconds ago Feb 24, 2021 7:38:38 AM

Distribution of Clients
Last Check: a few seconds ago Feb 24, 2021 7:38:48 AM

Sync Status

Service	Last Sync Attempt
DEP Accounts	6 hours ago Avery Feb 24, 2021 2:00:45 AM 6 hours ago Avery DEP Feb 24, 2021 2:00:45 AM 6 hours ago FileWave Feb 24, 2021 2:00:45 AM
LDAP Extraction status	2 hours ago activedirectory.filewave.ch Feb 24, 2021 5:37:11 AM 2 hours ago ldap.jumpcloud.com Feb 24, 2021 5:37:11 AM
Tokens	avery.thomas+vp@filewave.com Users: 3 minutes ago Feb 24, 2021 7:35:45 AM License: 3 minutes ago Feb 24, 2021 7:35:45 AM
Art Group Count	9 days ago Feb 15, 2021 12:06:33 PM

Server Performance Status

Drive Space (GB)
100 97
Used Free
Total: 157.4GB

CPU Usage (%)
99
Used Idle
Cores: 4
Average: 1% per core

RAM (GB)
0 8
Used Free
Total: 7.8GB

Mail Queue
Last Check: a few seconds ago Feb 24, 2021 7:38:38 AM

Everything is OK

Licenses Used/Total: Computers 26/50000, Mobile 8/60000, Chromebooks 6/50000

Model Number: 1799

Revision #2

★ Created 9 June 2023 16:21:42 by Josh Levitsky

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