

# FileWave Central Setup

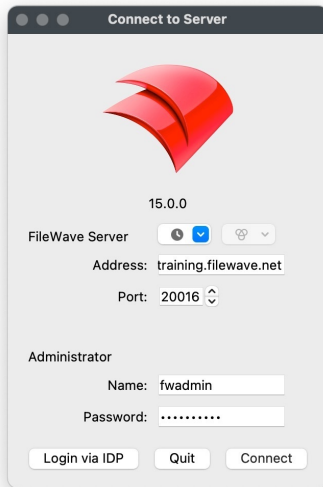
## Let's login!

Now that you have the FileWave Server up and running, it is time to connect using FileWave Central. FileWave Central is a native application capable of running on macOS or Windows and is currently considered to be the "daily-driver". Starting with FileWave 14, you can now access the FileWave interface via a web browser to accomplish any Inventory, Location Tracking, or Deployment needs (Fileset creation not yet supported).

## Download and Install the FileWave Admin

1. Visit FileWave's Software Downloads page [here](#).
2. Click the "Release Notes and Download" link for the version of your FileWave Server.
3. Scroll down to either "macOS Downloads" or "Windows Downloads".
4. Download either the "macOS Admin" or "Windows Admin".
5. Run the FileWave Admin PKG or FileWave Admin MSI and accept the licensing agreement.

## Log into FileWave Admin



### Open the FileWave Admin

- Windows: "Start Menu>FileWave>Admin"
- macOS: "/Applications/FileWave/FileWave Admin.app"
  - "Applications/FileWave/FileWave Admin (root).app" is only required for Fileset Magic.

### Enter the Server Address, Username, and Password and then "Connect"

- Do not include "https://" in "Address" field
- Do not change the "Port" from "20016"

### Credentials

- Hosted Servers: Address, Username, and Password will be provided by your FileWave Sales Engineer.
- On-Premise Server: Username: "fwadmin" Password: "filewave"

## How to Save and Commit changes

As you will see, the FileWave Admin interface is simply laid out and intuitive however, one thing that may be unfamiliar is the concept of "Update Model". The "Update Model" button is essentially the FileWave "Save" button. For example, when you associate a software package to a Client device, FileWave will not apply that change in real-time but yet wait until you "Update Model" to commit the changes to the device. This gives you a window of opportunity to correct any accidental associations, deletions, or any other unwanted modifications.

After "Update Model" you will notice the "Model Number" will increment by one in the lower right-hand side of the FileWave Admin. Your Clients will check in periodically (Tickle Interval; 120 seconds) to see if there is a new Model version available. If there is a new Model available, the Client will download a new user-manifest and apply any changes that have been made for that Client. If there are no new changes for the Client or new Model, the Client will continue to idle for another 120 seconds.

Update Model

Refresh

Open in browser

Copy URL

Dashboard2

Clients

Filesets

Associations

Imaging

Classroom

iOS Inventory

License Management1

Boosters

Inventory Queries

Sample Queries

All macOS14

macOS 10.10, 10.11, 10.122

macOS 10.12 Sierra2

All Windows17

Windows 72

Windows 7 Service Pack 10

Windows 80

Windows 8.10

Windows 100

All iOS6

iOS 70

iOS 80

iOS 93

iOS: tracking enabled and out da...0

All Android2

Android 4.4 (KitKat)0

Android 5 (Lollipop)1

All Mobile14

CS 6 Design and Web Premium ...0

CS 6 Design Standard Collection0

CS 6 Master Collection0

CS 6 Production Premium Collec...0

Dashboard overview & performance

Alert Settings

Primary Services

Boosters Info

Status Updated: a few seconds ago Feb 24, 2021 7:38:38 AM

[Go to Boosters](#)

Some Boosters have errors. Please investigate.

Classroom Certificates Info

Status Updated: a few seconds ago Feb 24, 2021 7:38:38 AM

DEP Accounts

Status Updated: a few seconds ago Feb 24, 2021 7:38:38 AM

Email settings

Status Updated: a few seconds ago Feb 24, 2021 7:38:38 AM

LDAP Extraction status

Status Updated: a few seconds ago Feb 24, 2021 7:38:11 AM

APN for MDM

Status Updated: a few seconds ago Feb 24, 2021 7:38:38 AM

[Go to Settings](#)

Expiration Date:

in 21 days Mar 17, 2021 9:01:14 AM

SSL certificate

Status Updated: a few seconds ago Feb 24, 2021 7:38:38 AM

VPP Tokens

Status Updated: a few seconds ago Feb 24, 2021 7:38:38 AM

Sync Status

Service	Last Sync Attempt
DEP Accounts	✓ 6 hours ago <b>Avery</b> Feb 24, 2021 2:00:45 AM ✓ 6 hours ago <b>Avery DEP</b> Feb 24, 2021 2:00:45 AM ✓ 6 hours ago <b>FileWave</b> Feb 24, 2021 2:00:45 AM
LDAP Extraction status	✓ 2 hours ago <b>activedirectory.filewave.ch</b> Feb 24, 2021 5:37:11 AM ✓ 2 hours ago <b>ldap.jumpcloud.com</b> Feb 24, 2021 5:37:11 AM
Tokens	✓ <b>avery.thomas+vp@filewave.com</b> - Users: 3 minutes ago Feb 24, 2021 7:35:45 AM - License: 3 minutes ago Feb 24, 2021 7:35:45 AM
Art Group Count	✓ 9 days ago Feb 15, 2021 12:06:33 PM

Server Performance Status

Drive Space (GB)

100

97

UsedFree

Total: 157.4GB

CPU Usage (%)

99

UsedIdle

Cores: 4  
Average: 1% per core

RAM (GB)

8

UsedFree

Total: 7.8GB

Mail Queue

Last Check: a few seconds ago Feb 24, 2021 7:38:38 AM

Update Server Model

Model Updated Successfully

OK

Everything is OK

Licenses Used/Total: Computers 26/50000, Mobile 8/60000, Chromebooks 6/50000

Model Number: 1799

Revision #2  
★Created 9 June 2023 16:21:42 by Josh Levitsky  
✍Updated 10 June 2023 22:53:21 by Josh Levitsky