

Adding Devices

What

Shows a list of devices awaiting enrollment and allows the creation of placeholders. Additionally you can specify Actions, such as what group the device(s) is added to, what fields to set, and more.

When/Why


If you don't have automatic import turned on for new clients, you will come to this dialog to allow new clients to enroll. You will also use this dialog anytime you want to create placeholders for not-yet-existing devices. (i.e. if you want to image a Windows device that has never been enrolled before, or if you want to assign content to a device so that it gets installed immediately upon enrollment)

Inevitably you are going to want to add new devices into FileWave. The "Plus" and the "Upload" icons in the Devices View allow you to accomplish this:



How



From the devices view press the plus () to enter the UI on the Selected Devices screen. See articles listed below to get details on the individual tabs within the dialog.



Actions

- ✓ Fields, destinations, and other actions to take once a device is brought in

"Actions" is where you can set data for inventory fields, manually assign a DEP profile, and set destinations for the imported devices/copies (aka "clones") after a device has been enrolled.


You would use the import actions listed above typically only when you don't have "automatic" import turned on. These actions are only preformed after everything has been saved.

How

1. Select the action dropdown and choose one of the following:
 1. Assign Field Value - Allows you to set inventory values fields
 1. Then select a Device Field (like "Comment")
 2. Then Select a Value for that field (like "Front Desk Checkin Station")
 3. (Optional for string/text fields) Select "Replace" (overwrite any value the device currently has), or "Append" (add your text to the end of the value)
 2. Import/Move to group - Specify the group where the original device will go
 1. Then select the group you want the original sent to
 3. Create Copies in Group(s) - Specify where clones/alias/copies of the original will be created
 1. Then select any groups you want copies created in
 4. Copy in the same group - Copy your incoming devices to that of an already existing device (i.e. mirror its groups)
 1. Then select an existing placeholder or device

5. Associate DEP Profile - Manually assign a specific DEP profile for this device
 1. Then select the specific DEP profile
2. If you need more than one action taken, press "Add Action" and start from 1 again

 Assign Field Value can be added many times. The other Actions can only be selected once.

 If you select "Import/Move to group" you can't also select "Copy in the Same Group". Similarly, if you select "Copy in the Same Group" you can't select "Import/Move to group"



Add Placeholder

A placeholder is a temporary item that represents a device you intend to enroll at a later date.

You can use placeholders for a device that you will be adding eventually. Placeholders allow you to specify the connections from payloads to the device through deployments so that when a device is ultimately enrolled, it will immediately get all assigned content.

How

1. From the [Selected Devices](#) interface, press the "Add placeholder" button
2. Enter text into the fields
 - Name (required)
 - Comment (optional)
 - Platform (required)
 - Serial / MAC (Serial number for Apple devices, MAC address for Windows devices)
3. Press "Add Placeholder"


Related Content

- [Upload Devices and/or Data](#)

Digging Deeper

- Keep in mind that you can also create a clone by doing a [Copy to Group](#) thereby creating many instances of your original. These groups can also have associations/deployments on them. Use this to create a layered structure.

Selected Devices

 These are devices pending enrollment. They can be devices checking-in with a client already installed or from a service such as Apple DEP/ Android EMM

Shows a list of pending devices that are either clients checking-in or devices in your pending DEP/EMM list. You will select devices from the list for import whenever you are ready for them to be a part of the managed environment. You do not have to import all devices that show in this list (you can pick and choose individuals).

How

Once you have started the Adding Devices process, Select Devices is the first tab showing what can be added.

1. From the Pending Requests section you can select devices or DEP/EMM placeholders for import
2. Select the checkbox to the left of each device you wish to include
3. Press the Move to Selected Devices button
4. (Observe) that device moves to the lower list
5. (Optional) [Add Placeholder](#) devices

6. Select "Next" to move onto [Actions](#)



Summary

- ✓ Preview the results of your changes

The summary tab view will show a preview of the action you are about to perform.

⚠ Some views, Like the Summary in Mass import [Upload Devices and/or Data](#) will have check boxes for confirmation of changes.

Use this view to verify what you want to happen.

How

- If everything look correct, hit "Save"
- If there are issues select "Back" and change them
- If you want to stop the process, or perhaps start over, select "Cancel"

Add Devices

Select Devices

→ Actions

Summary

Summary

The following Placeholders or Devices will be created in FileWave

| Device Name | IP Address / Serial Number | Platform | Request Source | Last Connected | Requesting Account | Status |
|-------------------|----------------------------|-------------|-----------------|----------------------|------------------------------|------------|
| MirzaPMacPhysical | 80.80.40.198 | macOS 10.15 | Filewave Client | 8/5/2020, 3:29:31 AM | | New Client |
| DMP591ZTHG5D | DMP591ZTHG5D | IOS | DEP | Unknown | tony.keller+dep@filewave.com | |
| F9FNCH2TFP84 | F9FNCH2TFP84 | IOS | DEP | Unknown | tony.keller+dep@filewave.com | |

BackCancelSave

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