

Clear Restrictions Passcode

What

The Clear Restrictions Passcode command is used to remove a passcode that has been set to prevent restrictions from being changed. A restrictions passcode must be set on device for this command to show in the admin.

 You can make an Apple Profile that would prevent a restriction passcode from being set.

When/Why

You would use this command to remove the passcode if one was set that you don't know (or was forgotten). Note that you must have the proper management of a device to issue this command (for instance it could not be sent to a User Enrolled BYOD device).

How

Use the ellipsis (...) to the right of the device in the [View - Devices](#) and select "Clear Restrictions Passcode"

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