

Adjusting the Idle Timeout in FileWave Anywhere (WebAdmin)

What

This article will guide you on how to change the idle timeout setting in FileWave Anywhere (WebAdmin). By default, the idle timeout is set to 25 minutes. This means that if there is no activity on the interface for 25 minutes, the user will be automatically logged out. However, depending on your needs, you may find this period too short or too long.

When/Why

You might want to change this setting if the default 25-minute timeout does not suit your work patterns or security needs. If you frequently need to step away from your work but find yourself logged out when you return, you might want to extend this timeout. Conversely, if you're concerned about leaving the interface open and unattended for too long, you might want to reduce the idle timeout.

1 However, it is important to bear in mind that extending the idle timeout can potentially increase security risks. For example, if you log into FileWave Anywhere on a shared or public computer and forget to log out, you could remain logged in until the timeout occurs, leaving your account vulnerable.

How

To adjust the idle timeout, you will need to modify a specific line in the `settings_custom.py` file on your FileWave Server. This file is located at `/usr/local/filewave/django/filewave/` on macOS or Linux systems.

1 Please note: If you are a hosted customer, you will not have direct access to the server and will need to contact FileWave Support to have them make this change for you.

Here is the process for self-hosted customers:

1. Open the `settings_custom.py` file in a text editor.
2. Add or modify the following line:
`UI_INACTIVITY_TIMEOUT = 25 * 60 # seconds the UI can stay inactive before auto logoff`
3. Replace the `25` in this line with the number of minutes you want for your idle timeout. For instance, if you want the timeout to be 60 minutes, the line should read: `UI_INACTIVITY_TIMEOUT = 60 * 60`.
4. Save and close the file.
5. To activate the change, you need to restart the server. Do this by running the following command in the terminal: `fwcontrol server restart`.

After these steps, the idle timeout will be set to the number of minutes you specified.

🔄Revision #3

★Created 8 June 2023 15:13:04 by Josh Levitsky

🔧Updated 22 June 2023 19:36:08 by Josh Levitsky