

Configuring and using the Dashboard

In FileWave Central, the Dashboard is the first view an administrator gets of their FileWave environment. The Dashboard is designed to give the FileWave administrators a quick view of their server and be able to focus in on a missing setting, or a possible service interruption. There are seven major sections on the Dashboard.

Primary Services

This section shows the major services - DEP, VPP, Email, etc with last update and, if there is an error, a direct link to the settings that can address that error.

Primary Services	
✓ DEP Accounts	Status Updated: a minute ago Oct 12, 2015 11:39:50 PM
✓ Email settings	Status Updated: a minute ago Oct 12, 2015 11:39:42 PM
✓ iOS APN for Engage	Status Updated: a few seconds ago Oct 12, 2015 11:40:46 PM
✓ Engage Clever Sync	Status Updated: 6 hours ago Oct 12, 2015 6:00:01 PM
✓ Google Cloud Messaging	Status Updated: a few seconds ago Oct 12, 2015 11:40:46 PM
✓ LDAP Extraction status	Status Updated: a minute ago Oct 12, 2015 11:40:27 PM
✓ APN for MDM	Status Updated: a few seconds ago Oct 12, 2015 11:40:46 PM
✓ VPP Tokens	Status Updated: a minute ago Oct 12, 2015 11:39:50 PM

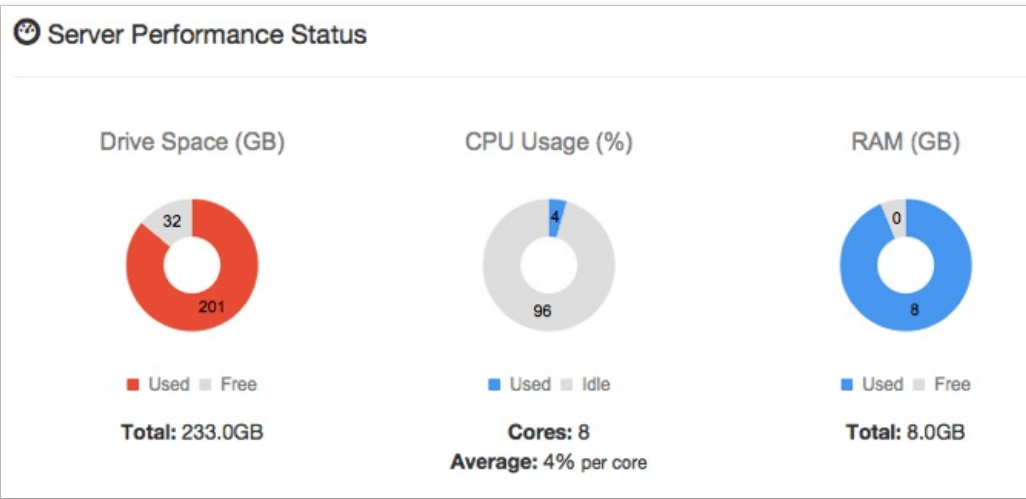
Sync Status

This section shows the latest 'check-in' times for certain services, such as VPP, DEP, LDAP, and Smart Groups. These services all have preferences requiring synchronization between a remote service, for example your LDAP server, and the FileWave server.

Sync Status	
Service	Last Sync Attempt
DEP Accounts	<ul style="list-style-type: none">a few seconds ago
LDAP Extraction status	<ul style="list-style-type: none">17 minutes ago 10.1.10.2 Mar 15, 2015 3:18:48 AM
VPP Tokens	<ul style="list-style-type: none">FWDenver Primary<ul style="list-style-type: none">- Users: Mar 15, 2015 2:03:06 AM Check Status- License: Mar 15, 2015 2:03:07 AM Check StatusFWDenver Testing<ul style="list-style-type: none">- Users: Mar 15, 2015 2:03:07 AM Check Status- License: Mar 15, 2015 2:03:07 AM Check Status
Smart Group Count	<ul style="list-style-type: none">a few seconds ago Mar 15, 2015 3:19:27 AM

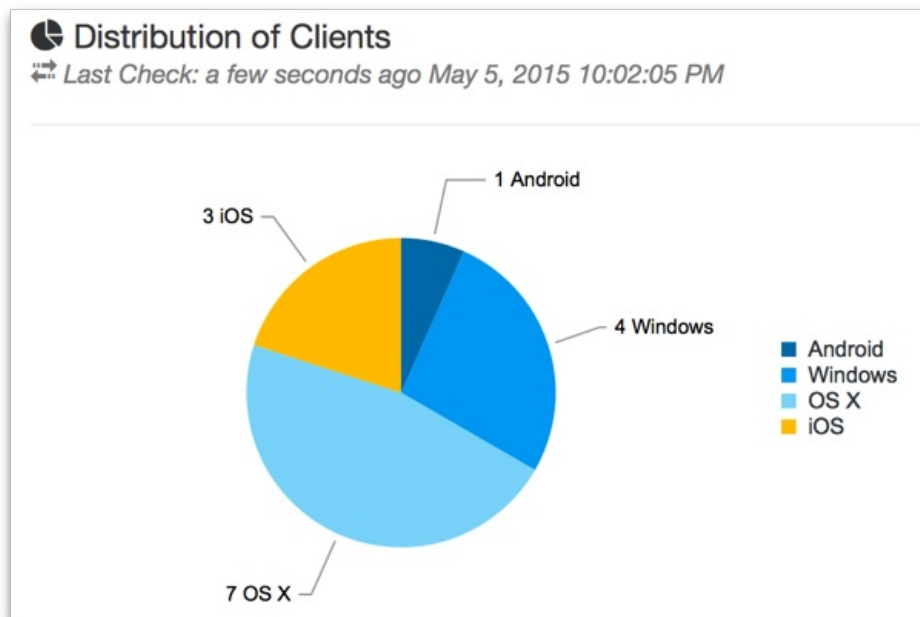
Server Performance Status

This section is an active chart of the status of the primary FileWave server's storage space, CPU usage, and RAM utilization.



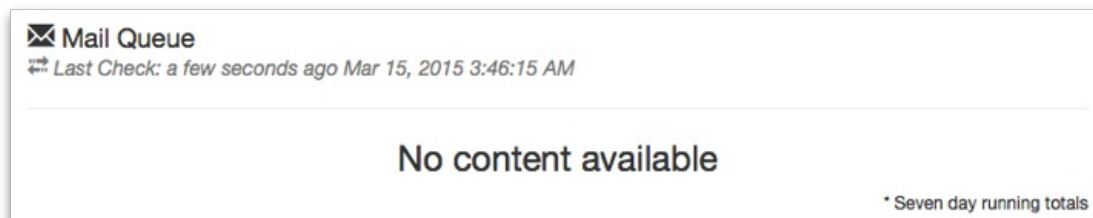
Distribution of clients

This section displays a graph showing the breakdown of FileWave clients based on operating system.



Mail Queue

This section displays a running graph of the status of emails sent from the FileWave server. The focus will be on the VPP / MDM invitation emails. This will help you see situations where your local email server may be getting overwhelmed by the large number of MDM invitations going out at the same time.



Enterprise IPA URL Check

This section shows the validity of your institutionally created iOS apps as well as the enterprise apps provided by FileWave (iOS App Portal / Kiosk and Engage).

Enterprise IPA URL Check

Last Check: 6 minutes ago Oct 13, 2015 4:29:40 AM

App Name	Bundle ID	Status
App Portal ...	com.filewave.ios.app.kiosk	✓ OK
FileWave-Engage ...	com.filewave.engage.client	✓ OK

* Errors listed first, limited to ten

Server Licenses

This section shows the current status of your FileWave server license.

Server Licenses

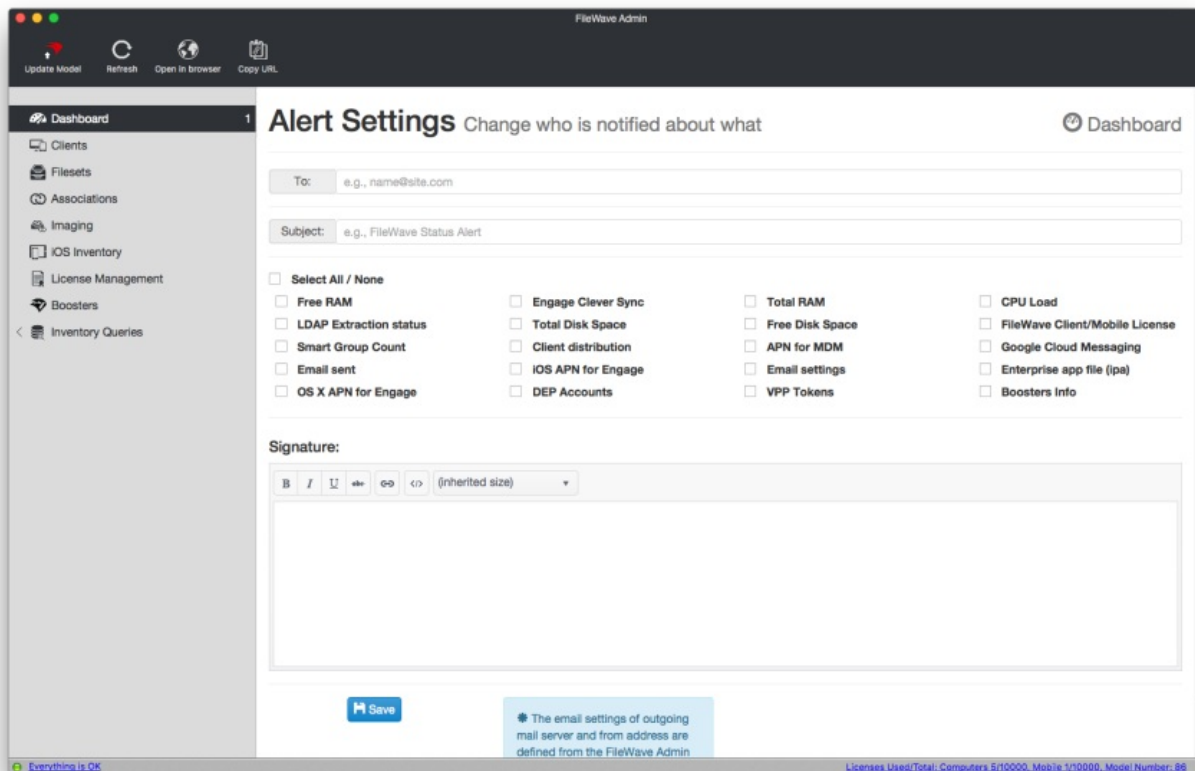
Last Check: a few seconds ago Mar 15, 2015 3:55:43 AM

Type	Remaining	Status
Admins 5	2	✓ OK
Clients 30	23	✓ OK
Mobiles 30	30	✓ OK

Alert Settings

The Dashboard provides FileWave Central with the ability send notifications out to individuals at status changes on the server. You toggle between the Alert Settings and the Dashboard in order to configure the types of alerts sent out and who they are sent to.

 Alert Settings



The result is an email when an event is triggered being sent to the designated email account.

"Detachable" Dashboard

The Dashboard is part of the FileWave Central application; but it can also be dragged off to be viewed as a separate window on the administrator's computer, opened in a browser, or provided as a URL to other interested parties to view on their own computers or devices.

Dashboard Alert details

A table with explanations of all of the available alert items from the Dashboard is available in the [Dashboard Warning levels and Descriptions](#) KB.

Related Content

- [FileWave Server Mail test receives Bad Request with Google Accounts](#)
- [Dashboard Warning levels and Descriptions](#)

🕒Revision #5

★Created 22 June 2023 11:54:37 by Josh Levitsky

✎Updated 8 July 2024 13:23:35 by Josh Levitsky