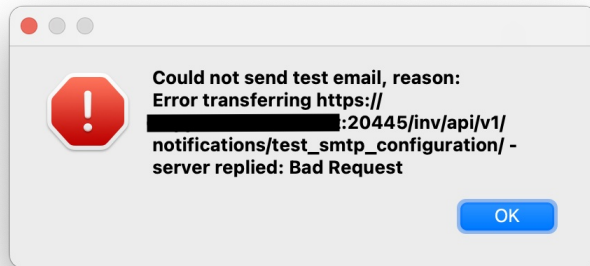# FileWave Server Mail test receives Bad Request with Google Accounts
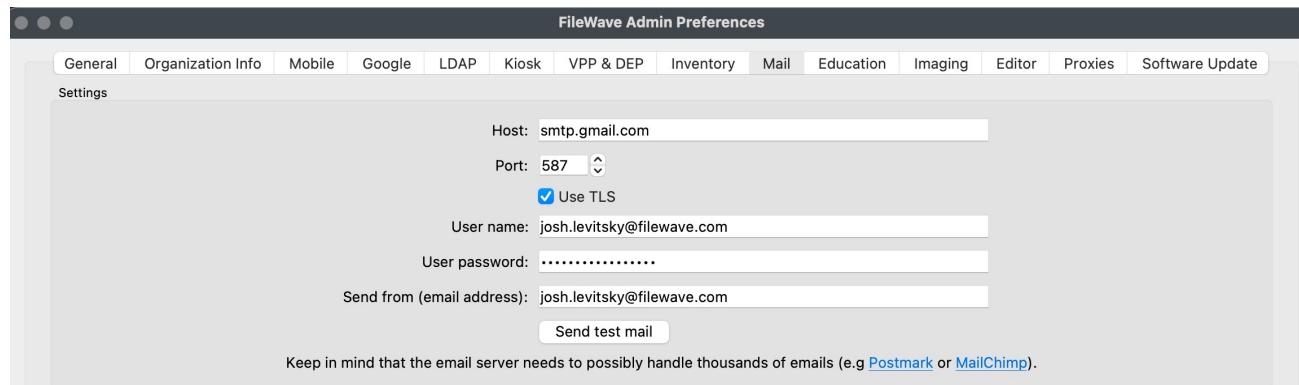
What

Setting up the Mail settings within FileWave preferences to send reports is great. However, the first time configuring this feature with Google accounts may run into errors like Bad Request as seen below.

When/Why

When first-time setting up FileWave mail preferences, you need to set up 2FA with your Google account to add FileWave as a custom application for third-party management. This allows permission for FileWave to send emails to your Google account.
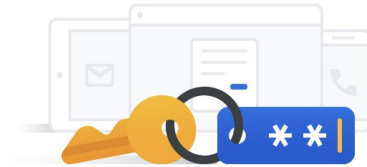

How

Be sure to enable 2FA on your Google account to have access to Signing in to Google. You may follow the Google documentation here: Manage third-party apps & services with access to your Google account. Once you have enabled it, there will be an option for App passwords. Here you may create a custom name for the app, and it will generate a password that you will copy and paste into FileWave email preferences.

Attempt again by sending a test email to verify FileWave and Google account permissions.

Google Account

	Search Google Account		

Home   Personal info   Data & privacy   **Security**   People & sharing   Payments & subscriptions

Signing in to Google

Password	▮▮▮▮▮▮▮	›
2-Step Verification	✓ On	›
App passwords	None	›

Google Account

← **App passwords**

App passwords let you sign in to your Google Account from apps on devices that don't support 2-Step Verification. You'll only need to enter it once so you don't need to remember it. **Learn more**

You don't have any app passwords.

Select the app and device you want to generate the app password for.

Select app ▼   Select device ▼

GENERATE

Google Account

← App passwords

App passwords let you sign in to your Google Account from apps on devices that don't support 2-Step Verification. You'll only need to enter it once so you don't need to remember it. Learn more

You don't have any app passwords.

Select the app and device you want to generate the app password for.

Select app	Select device ▾
Mail	
Calendar	
Contacts	
YouTube	
Other *(Custom name)*	

GENERATE

Google Account

← App passwords

App passwords let you sign in to your Google Account from apps on devices that don't support 2-Step

Generated app password

Email

securesally@gmail.com

Password

●●●●●●●●●●

Your app password for your device

████████████████

How to use it

Go to the settings for your Google Account in the application or device you are trying to set up. Replace your password with the 16-character password shown above.
Just like your normal password, this app password grants complete access to your Google Account. You won't need to remember it, so don't write it down or share it with anyone.
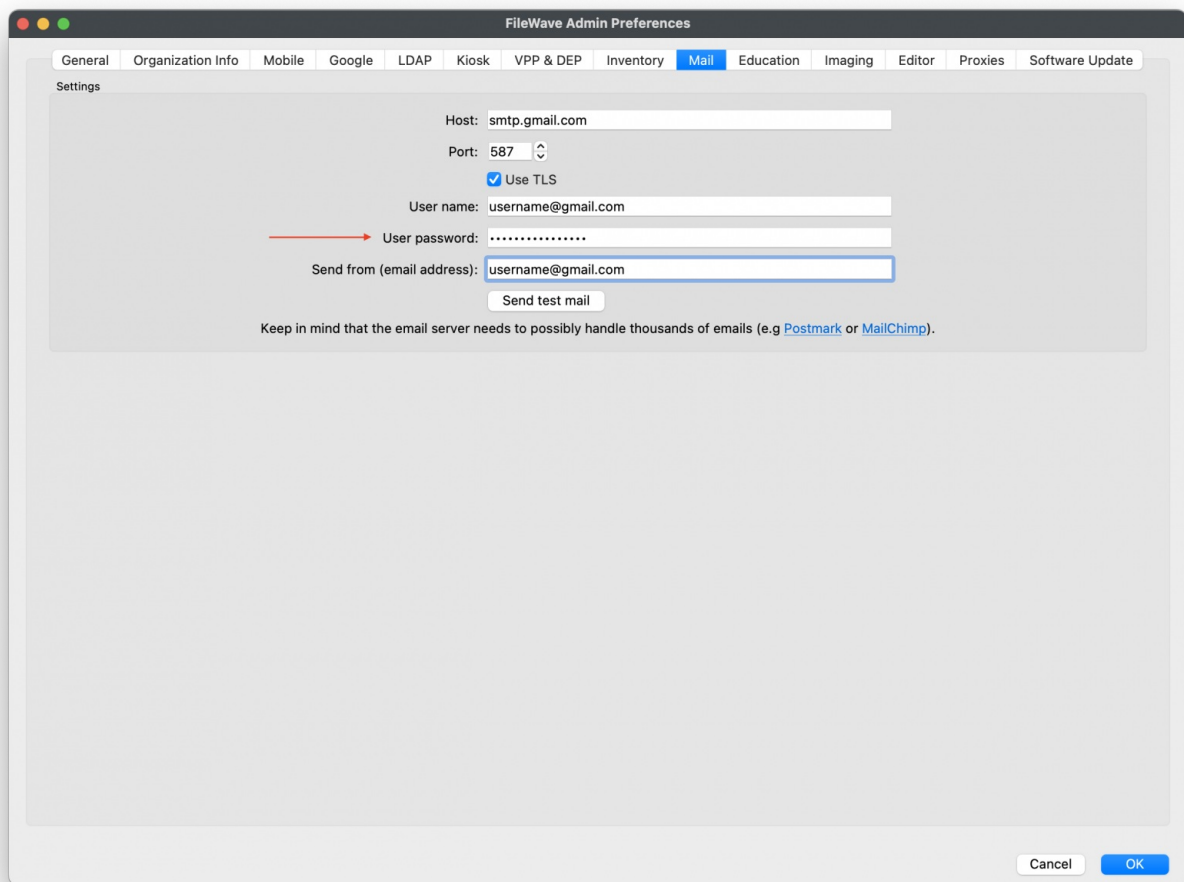
DONE

Related Links

- [Generating scheduled reports](#)
- [Sending Scheduled Reports to More Than One Address](#)
- [Configuring FileWave Server Basic Preferences](#)