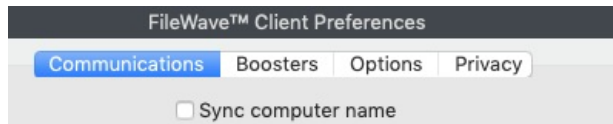


# FileWave Client Rename Behavior

Renaming a desktop client in the admin console will now change the Client Name inventory field to match the new name entered and also change the client name "sync" setting in the client's preferences. This ensures that the device is able to connect properly with FileWave instance without duplicated entries. (The Device Name inventory field is not modified)

So, when a client is renamed, the "Sync Computer Name" settings is turned off:



## Further Details

- The FileWave Client uses its name as part of the identity of the client (see: [How the FileWave Client Communicates](#) for more)
- The FileWave Client has a configuration ([FileWave Client Configuration Settings](#)) to "Sync Computer Name" that can be changed one at a time (Via Client Monitor) or en masse ([Creating a Superprefs Fileset](#)).
- Renaming devices in the FW Admin (r-click → rename) has a different behavior depending on the device (see below)

## Behavior (Prior to FileWave v13.2)

- iOS - If you rename an iOS 9.3+ Supervised device in the admin, we send a rename command to the device. No disruption to communication
- macOS / Windows
  - If Sync Name is checked - Client name is new name, Device name is old name. Disruption to communication; Client is still checking in with the old name, and will appear as a new device.
  - if Sync Name is NOT checked - Client name is new name, Device name is old name. No disruption to communication, but there is a discrepancy between names.
- Android / Chromebook - Names in admin are for reference only, and has no effect on communications.

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