

Placeholders

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The screenshot shows a 'Download CSV template' dialog box with two sections. The first section, '1. Select which custom fields you want to import:', has a table with columns 'Display Name' and 'Parameter Name'. The 'Display Name' column has three rows: 'Barcode', 'Location', and 'Use', each with a checked checkbox. The 'Parameter Name' column has corresponding values: 'barcode', 'location', and 'use'. The second section, '2. Specify which field shall be used to identify clients', has a dropdown menu with 'Client Name' selected. Red boxes highlight the 'Display Name' column and the 'Client Name' dropdown menu. The dialog box has 'Cancel' and 'Save' buttons at the bottom right.

Placeholders for computers and mobile devices are useful in many situations where you need to create a device FileWave has not seen yet, and pre-assign them varying content:

- Import new Windows computers and assign them what image you want to put on them (see: [Windows Network Imaging - PXE](#))
- Import new devices (mac, Windows, iOS etc) and assign them custom names
- Import iOS or macOS devices and assign them custom fields so DEP can name with with variables (see: [DEP Naming](#))
- Import devices (any OS) and assign them custom fields so that smart groups can deploy pre-assigned software immediately upon enrollment

This Article will focus on a situation where you need to import devices and give them custom field values before they are enrolled. This is great for fields like:

- Barcode / Asset tag
- Location
- Use
- Warranty information like expiration date

Preparing the Files

We typically start out with one large file; A CSV/excel that looks something like this:

Serial or MAC address	Name	Barcode	Location	Use
AS5D64AS65D4	Lab-A-comp1	321654987	North Campus	Student
Q32WE1WQ3E21	Lab-A-comp2	321654988	North Campus	Student
X9C87ZX9C87ZC	Front-Desk-1	321654989	Main Office	Admin
DF9H51DF95H1	BreakRoom-A	321654990	Break Room	Faculty

We will actually need to import this file two times

1. To create the placeholders
2. To Assign the custom fields to the placeholders

Creating the Placeholders

Use the "New Client" UI to import a tab delineated version of just serial number and name column

More detailed instructions:

Windows / macOS : [Importing Computer Clients from a File](#)

iOS / tvOS : [Enrolling Mobile Devices into FileWave](#)

Create the Custom Fields and import

You can can either import the custom fields file or follow the create step

Import Custom Fields

1. Download the custom field file: [FileWave Custom Fields.customfields](#)
2. Open your (Assistance → Custom Fields →) "Edit Custom Fields" UI
3. Press "import" Browse for file

✓ For more see: [Importing and Exporting Custom Field Files](#)

Create Custom Fields

Create any needed custom fields and assign them to all devices, or specific devices.

1. Open the custom field UI
2. Create Custom fields for Use, Location, barcode;
 1. Use: Provided: Admin, Type: string, Restricted: True, Values: None (DEFAULT), Faculty, Student, Administration
 2. Location: Provided: Admin, Type: string, Restricted: True, Values: None (Default), Site A, Site B
 3. Barcode: Provided: Admin, Type: string, Restricted: False, Use Default Values: True (Default: None)
 4. Take note of the "Internal Name" from the custom fields (I.E: barcode, location, use)

More detailed instructions:

[Custom Fields](#)

Import Custom Field Values

Once the fields are created and assigned to the proper devices we need to import your file again in the custom fields UI. This time with the serial, barcode, location, use column.

You can actually have FileWave to create a sample CSV file with the proper headings by going to

1. (Assistance → Custom Fields →) "Import Custom Fields" UI
2. Press "Download Template"
3. Select the values you want to import (barcode, location and use in our case)
4. Specify the field to identify clients (for example Serial Number or Client Name)
5. Save

Edit in a spreadsheet app (excel, numbers, etc) and add the needed vales and bring it back in

📘 Note that you can also set custom field values for placeholders manually by right-clicking if you have only a few to update

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