Removing Android Devices

Wipe Device

Sending a wipe command to a device should cause the device to erase. After doing so, on the next sync from Google, the device should turn red in FileWave. It should then be possible to delete the device and Update the Model.

Removing a Device Without Enrolment

If the device is locally erased or the FileWave Client is removed from the device, FileWave and Google won't be aware of this. Attempting to delete the device from FileWave will only seem successful until the next synchronisation with Google, when the device will be re-added.

Addressing this is actually exactly the same as above. Despite the device no longer being enrolled, by sending a Wipe command to the device, on next synchronisation with Google, the device should turn red in FileWave and may be deleted just as above.