

Upgrading FileWave Clients

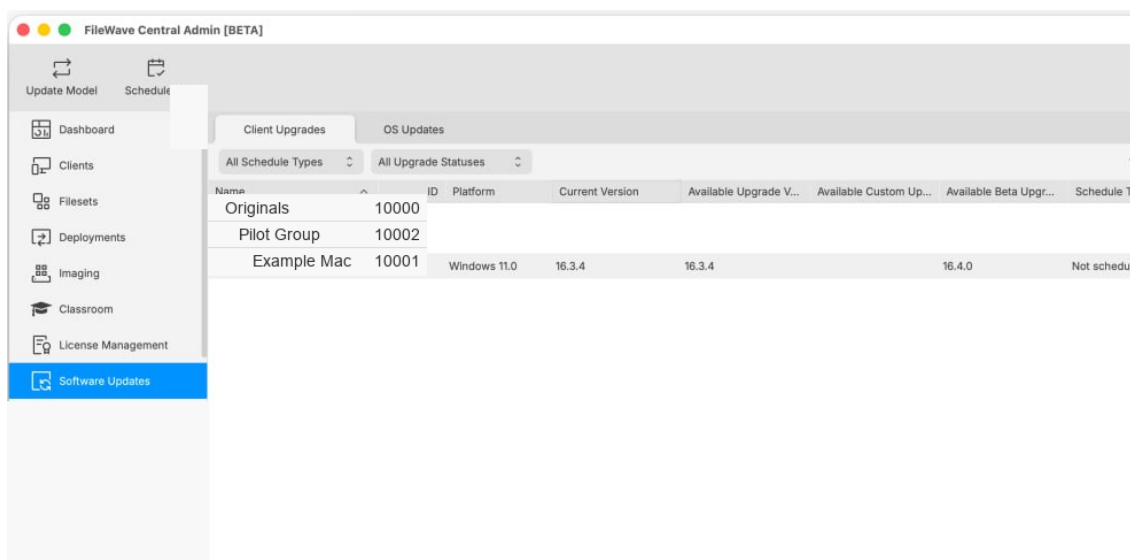
What

FileWave 16.4 provides an integrated upgrade workflow for supported macOS and Windows FileWave Clients that are already running FileWave Client 16.3.0 or later.

 The Client Upgrades view is not a complete fleet-version report. Clients running versions earlier than 16.3.0 do not appear in Software Updates > Client Upgrades. An empty view does not prove that every managed client is current.

Choose the upgrade path by current client version

Current client version	Visibility in Client Upgrades	Required path
16.3.0 or later	Eligible for the integrated workflow and shown when an applicable upgrade is available.	Use Software Updates > Client Upgrades.
Earlier than 16.3.0	Not shown in Client Upgrades.	Deploy the applicable macOS or Windows Client Upgrade Fileset to reach at least 16.3.0, then use the integrated workflow for later upgrades.
Unsupported operating system or failed requirements	May not qualify for the target client version.	Review the target release's platform requirements and the Upgrade Fileset result before assuming the client can be upgraded.



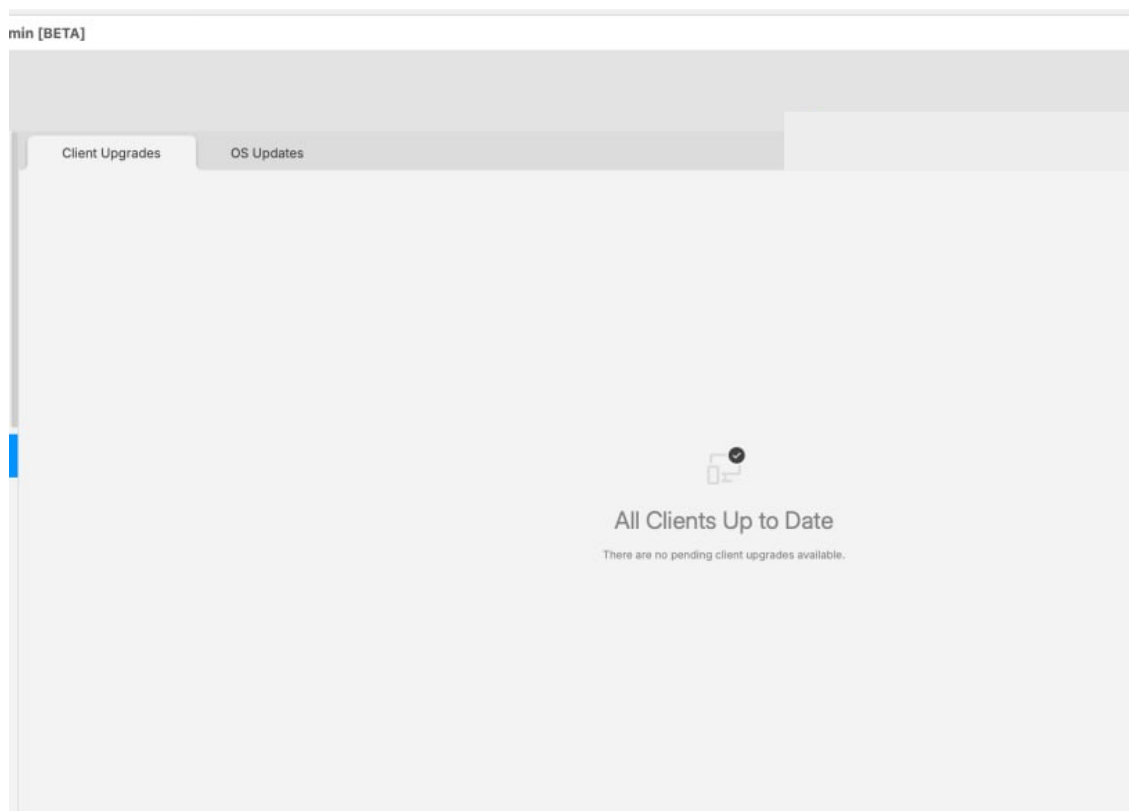
A client already running FileWave Client 16.3.4 appears in Client Upgrades and is eligible for the integrated 16.4.0 upgrade mechanism. Example names and IDs are shown.

Audit the fleet before trusting the upgrade view

1. Create an Inventory Report that returns Client Name, FileWave Client Version, Platform, OS Version, and Last Connect.
2. Identify every macOS and Windows client whose FileWave Client version is earlier than 16.3.0.
3. Deploy the applicable Client Upgrade Fileset to a representative pilot group of those legacy clients.
4. Confirm the clients check in and report at least version 16.3.0.
5. Open Software Updates > Client Upgrades and confirm the bridged clients are now eligible for the integrated mechanism.
6. Continue in controlled batches and rerun the inventory report until no legacy client remains unexplained.



“All Clients Up to Date” means there are no pending upgrades for clients eligible for this view. It does not include clients earlier than 16.3.0. Always reconcile the view against an inventory report before declaring the fleet upgraded.



The empty state says All Clients Up to Date, but clients earlier than 16.3.0 are outside this view and can still require the Upgrade Fileset bridge.

Schedule an integrated client upgrade

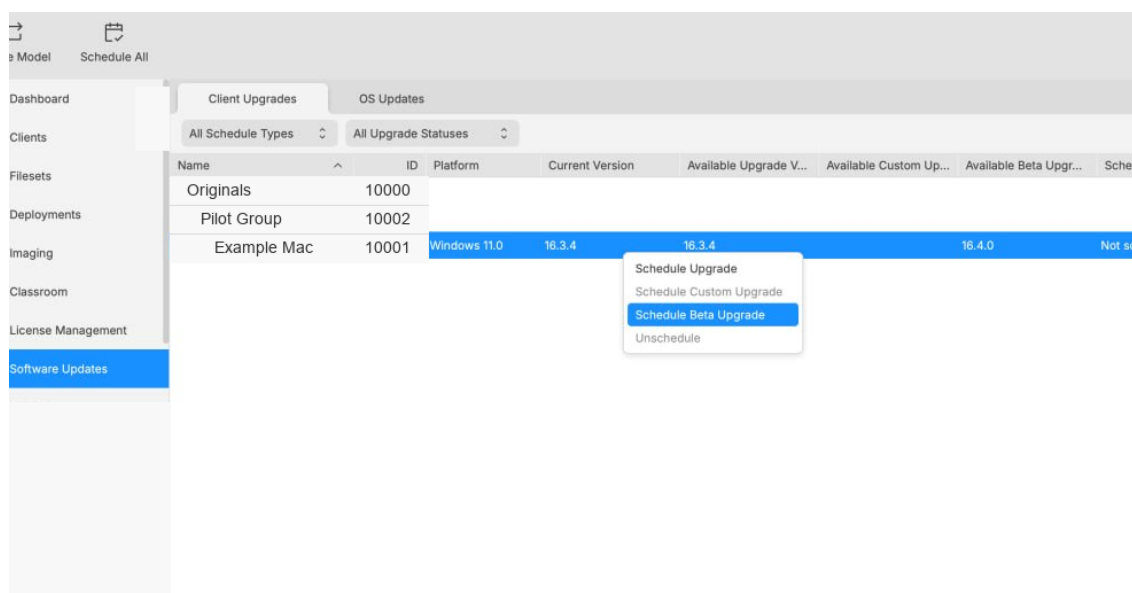
1. Open FileWave Central > Software Updates > Client Upgrades.
2. Confirm the current version and available target version for the qualifying client or group.
3. Start with a representative pilot group.

4. For a normal production upgrade, use the toolbar scheduling action or right-click the selection and choose Schedule Upgrade.
5. Monitor Schedule Type and Upgrade Status before extending the rollout.

Schedule an Early Access/Beta client upgrade

 The toolbar scheduling button is for non-Beta upgrades. When the Server is using Early Access/Beta package sources, select the eligible client or group, right-click it, and choose Schedule Beta Upgrade.

1. Confirm the client is already running FileWave Client 16.3.0 or later and that an Available Beta Upgrade version is displayed.
2. Right-click the selected client or group.
3. Choose Schedule Beta Upgrade. Do not use Schedule All or Schedule Upgrade when the intended target is the Beta build.
4. Monitor the scheduled target and status before expanding beyond the pilot.



For an Early Access/Beta target, right-click the eligible client or group and choose Schedule Beta Upgrade. The toolbar scheduling action is for non-Beta upgrades.

Upgrade Fileset bridge for clients earlier than 16.3.0

Download the applicable macOS or Windows Client Upgrade Fileset from the target FileWave release's Downloads page, import it into Central, and deploy it to the legacy-client scope. The FileWave 16.4 Upgrade Filesets include a client-version requirement and are skipped on clients already running 16.3.0 or later.

If the required 16.4 Upgrade Fileset does not support the legacy source version, use the FileWave 16.3 Upgrade Fileset first. After the client reaches 16.3.0 or later and checks in, manage future upgrades through Client Upgrades.



Upgrade Filesets also enforce operating-system requirements. A legacy client on an unsupported operating system may remain on its current FileWave Client version until the operating system or device is remediated.

Related content

- [FileWave Downloads](#)
- [Enable Early Access \(Beta\) Package URLs](#)
- [Troubleshooting Windows Client Upgrade Fileset Issues](#)
- [Troubleshooting Deployment Issues with the FileWave Upgrade Fileset](#)

🕒 Revision #2

★ Created 2026-07-11 22:42:35 UTC by Josh Levitsky

✎ Updated 2026-07-11 22:44:10 UTC by Josh Levitsky