

Does FileWave support 2FA / MFA?

Question

Does FileWave support 2 Factor Authentication (2FA) / Multi-Factor Authentication (MFA) when logging in to the FileWave Central or Anywhere admins? Does FileWave support 2FA/MFA for devices enrolling?

Step-by-step guide

If you follow the steps to set up the [FileWave Identity Provider \(IdP\) Integration](#) with a supported SSO provider then if that provider supports 2FA / MFA you would be able to utilize that for login to both the Native and the Web Admin. For enrollment of devices, you can also use this. You will see in the WebAdmin that there is a checkbox for Enrollment or Admin depending on which you want to use with SSO. In the below image both are selected.

The screenshot shows the 'Edit Identity Provider' configuration page in the FileWave Admin interface. The left sidebar contains 'Settings', 'User Management', 'Identity Provider', and 'Terms & Conditions'. The main content area is titled 'Edit Identity Provider' and includes a 'Back to FileWave Admin' link in the top right corner. The configuration is for an 'Okta' IdP. The 'IDP Type' is 'Okta'. The 'Name' is 'Okta'. The 'Authentication for:' section has two checkboxes: 'Enrollment' (checked) and 'Admin' (checked). Below these are two boxes: 'Use this provider to enroll registered Devices' and 'Use this provider to import registered Admins'. The 'Login Redirect URLs' section has a note: 'Copy URLs to your IdP settings in order to get responses from IdP.' and a 'Get URLs' button. The 'Client ID' is '0oap8v7k8LcElqQRE5d6'. The 'Client Secret' is masked with '*****'. The 'API Token' is masked with '*****'. The 'Domain' is 'filewavejoshlab.okta.com'. The 'Organization authorization server' radio button is selected, and the 'Custom authorization server' radio button is unselected. At the bottom right are 'Cancel', 'Remove', and 'Save' buttons.

Related Content

- [Identity Provider \(IdP\) Integration](#)
- [IdP Setup: Microsoft Entra ID](#)
- [IdP Setup: Okta](#)
- [IdP Setup: Google](#)

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