

# Enrolling Apple devices why am I prompted for IdP login?

## What

When I enroll a macOS, iOS or iPadOS device a pop-up shows asking me to login to Google, Keycloak, Okta or Microsoft Entra ID (Azure) and I'm not sure why.

## When/Why

This can happen if you setup an IdP in FileWave and enabled the "Enrollment" checkbox.

## How

Login to FileWave Anywhere and go to Settings and edit your IdP configuration as seen in the image below. Uncheck Enrollment if you do not want this behavior. Conversely if you want to enable this behavior then go back and check the box.

The screenshot shows the 'Identity Provider' configuration page in FileWave. The 'Edit Identity Provider' section is active, showing the following details:

- IDP Type:** Keycloak
- Name:** FileWave QA Keycloak
- Authentication for:**
  - Enrollment** (Use this provider to enroll registered Devices)
  - Admin** (Use this provider to import registered Admins)
- Client ID:** support-filewave
- Client Secret:** (masked)
- Realm URL:** https://keycloak.k8s-staging.fwx.io/realms/Support
- Realm admin API URL:** https://keycloak.k8s-staging.fwx.io/admin/realms/Support

At the bottom, there is a 'Login Redirect URLs' section with a 'Get URLs' button. The bottom right corner contains 'Cancel', 'Remove', and 'Save' buttons.

## Related Content

- [IdP Setup: Google](#)
- [IdP Setup: Keycloak](#)
- [IdP Setup: Okta](#)
- [IdP Setup: Microsoft Entra ID \(Azure\)](#)

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