

Enrolling Apple devices why am I prompted for IdP login?

What

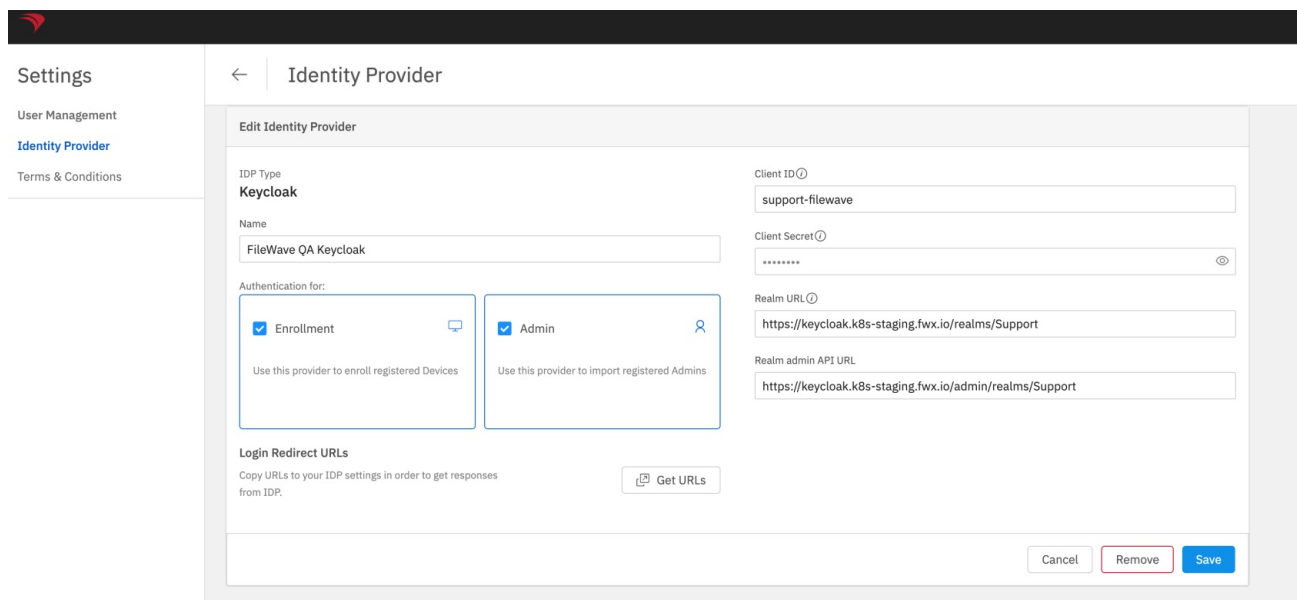
When I enroll a macOS, iOS or iPadOS device a pop-up shows asking me to login to Google, Keycloak, Okta or Microsoft Entra ID (Azure) and I'm not sure why.

When/Why

This can happen if you setup an IdP in FileWave and enabled the "Enrollment" checkbox.

How

Login to FileWave Anywhere and go to Settings and edit your IdP configuration as seen in the image below. Uncheck Enrollment if you do not want this behavior. Conversely if you want to enable this behavior then go back and check the box.



The screenshot shows the FileWave Settings page with the 'Identity Provider' tab selected. The 'Edit Identity Provider' form is displayed, showing the following configuration:

- IDP Type:** Keycloak
- Name:** FileWave QA Keycloak
- Authentication for:**
 - ☒ Enrollment (Use this provider to enroll registered Devices)
 - ☒ Admin (Use this provider to import registered Admins)
- Client ID:** support-filewave
- Client Secret:** (masked with asterisks)
- Realm URL:** https://keycloak.k8s-staging.fwx.io/realms/Support
- Realm admin API URL:** https://keycloak.k8s-staging.fwx.io/admin/realms/Support
- Login Redirect URLs:** (Copy URLs to your IDP settings in order to get responses from IDP. Get URLs button)

At the bottom right of the form are buttons for 'Cancel', 'Remove', and 'Save'.

Related Content

- [IdP Setup: Google](#)
- [IdP Setup: Keycloak](#)
- [IdP Setup: Okta](#)
- [IdP Setup: Microsoft Entra ID \(Azure\)](#)

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