

Enrolling Apple devices why am I prompted for IdP login?

What

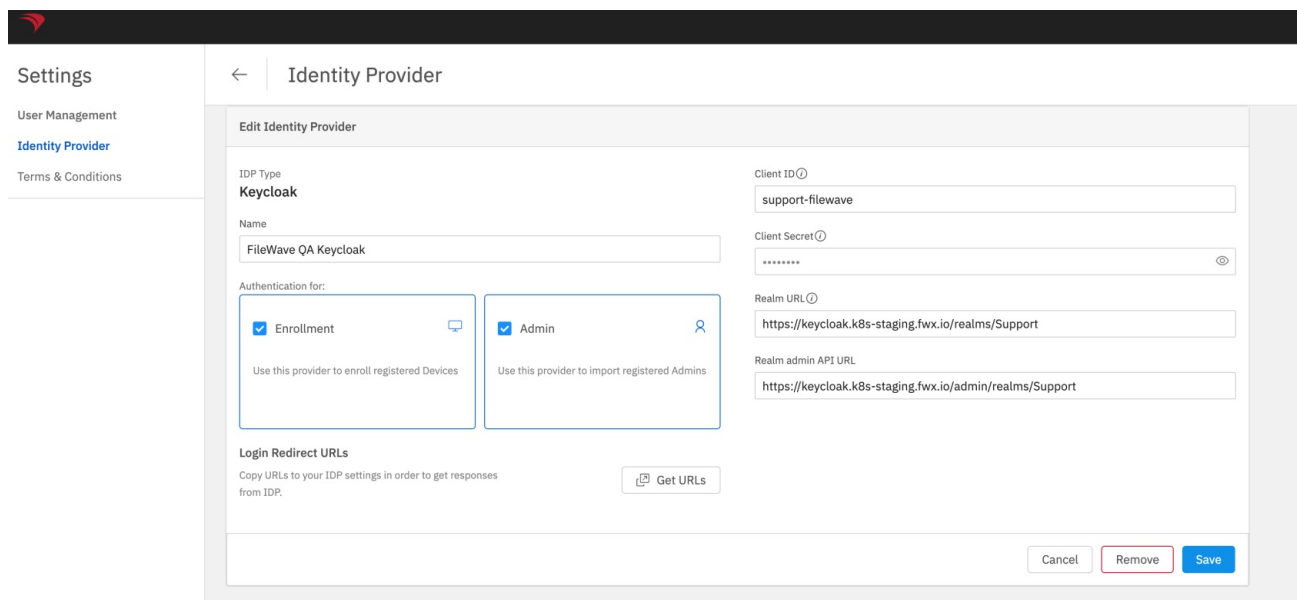
When I enroll a macOS, iOS or iPadOS device a pop-up shows asking me to login to Google, Keycloak, Okta or Microsoft Entra ID (Azure) and I'm not sure why.

When/Why

This can happen if you setup an IdP in FileWave and enabled the "Enrollment" checkbox.

How

Login to FileWave Anywhere and go to Settings and edit your IdP configuration as seen in the image below. Uncheck Enrollment if you do not want this behavior. Conversely if you want to enable this behavior then go back and check the box.



The screenshot shows the 'Identity Provider' settings in FileWave. The left sidebar contains 'Settings', 'User Management', 'Identity Provider' (selected), and 'Terms & Conditions'. The main area is titled 'Edit Identity Provider' and contains the following fields and options:

- IDP Type:** Keycloak
- Name:** FileWave QA Keycloak
- Authentication for:**
 - ☒ **Enrollment** (with a device icon): Use this provider to enroll registered Devices
 - ☒ **Admin** (with a user icon): Use this provider to import registered Admins
- Client ID:** support-filewave
- Client Secret:** (masked with asterisks)
- Realm URL:** https://keycloak.k8s-staging.fwx.io/realms/Support
- Realm admin API URL:** https://keycloak.k8s-staging.fwx.io/admin/realms/Support
- Login Redirect URLs:** A section with a note 'Copy URLs to your IDP settings in order to get responses from IDP.' and a 'Get URLs' button.

At the bottom right are 'Cancel', 'Remove', and 'Save' buttons.

Related Content

- [IdP Setup: Google](#)
- [IdP Setup: Keycloak](#)
- [IdP Setup: Okta](#)
- [IdP Setup: Microsoft Entra ID \(Azure\)](#)

🔄Revision #1

★Created 24 January 2025 17:41:31 by Josh Levitsky

✎Updated 24 January 2025 17:45:55 by Josh Levitsky