

Integrating MacOnboardingMate (MOM) with FileWave

What

This article is about [MacOnboardingMate \(MOM\)](#), a tool that streamlines the onboarding and migration of Mac devices across different Mobile Device Management (MDM) solutions, including FileWave.

When/Why

MOM is utilized when a Mac needs to be onboarded to an MDM solution or migrated from one MDM to another. This is relevant when a new device is added to your network, a device is being transferred to a different MDM platform, or when you are initiating an MDM switch project. MOM retains the Automated Device Enrollment configuration during migration, a key feature for most organizations.

How

MOM operates in two different execution modes: Launcher and AutoLauncher.

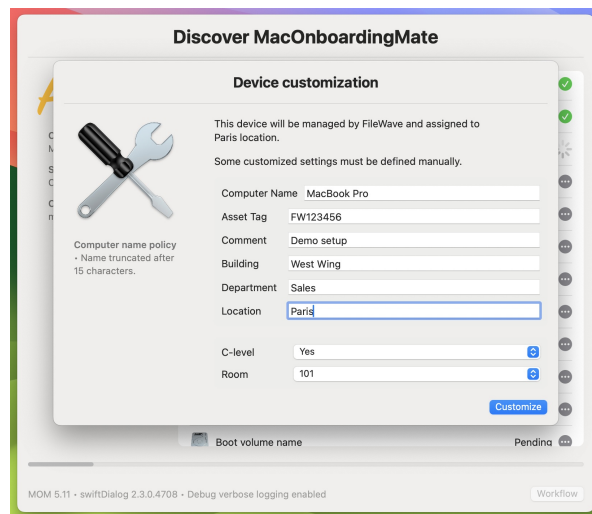
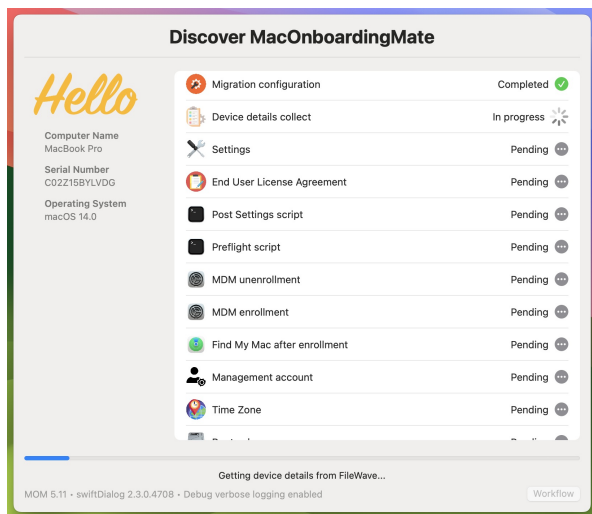
Launcher is used when MOM is manually run outside of an MDM, while AutoLauncher is used when MOM is operated from within an MDM, either automatically or manually through a Self Service.

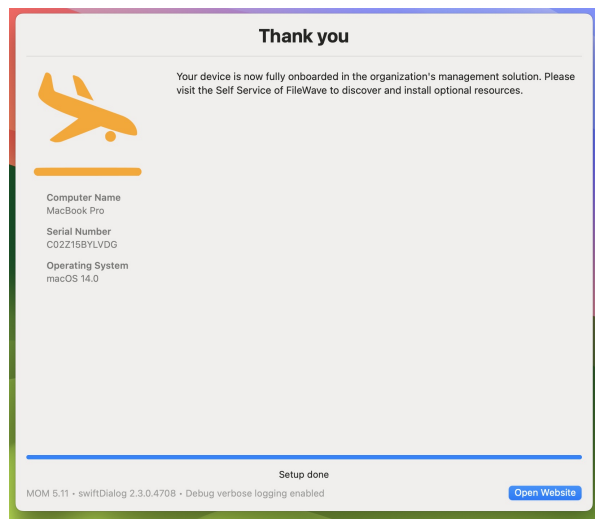
MOM will facilitate the onboarding or migration process, managing both the unenrollment from the previous MDM and the enrollment into FileWave. For onboarding, MOM is run from within the FileWave MDM and started during the Setup Assistant. For migration to FileWave, MOM is executed from the MDM that the device leaves.

MOM's latest version includes a new user interface based on swiftDialog. The previous interface, based on DEPNotify, is still available to ensure a smooth transition for existing users. MOM White glove provisioning combined with macOS Automated Device Enrollment offers a similar experience as Windows Autopilot for pre-provisioned deployment.

The tool supports multiple languages, currently available in English and French, and can be localized to other languages as required. An important advantage of using MOM is its "turnkey" nature, requiring no scripting knowledge for implementation or upgrade. If necessary, it can be augmented with scripts at key steps of the workflows, offering flexibility and customizability.

Complete documentation on how to use MOM with FileWave is provided upon purchase, offering detailed instructions and support. Please note that MOM supports a variety of MDM solutions with FileWave included.





Demos

Demo : Migration of a Mac between two MDM (DEPNotify)



Demo : Onboarding of a Mac enrolled during the Setup Assistant (DEPNotify)



Demo : Onboarding of a Mac enrolled from an opened user's session (DEPNotify)



Related Links

- [MacOnboardingMate Official Website](#) - Comprehensive information about MOM, its features, and support.
- [MacOnboardingMate - Management solutions support - EN - Agnosys](#)
- [Integrating EasyLAPS with FileWave](#)
- [Integrating Telepod with FileWave](#)

🕒Revision #11

★Created 23 July 2023 23:17:46 by Josh Levitsky

✍Updated 27 July 2023 13:13:47 by Josh Levitsky