

App Portal on iOS/iPadOS devices that don't support the application (15.3+)

What

If you have an iOS/iPadOS device that is older than what is officially supported by FileWave and you are working ok but you can't get the Kiosk (App Portal) to install.

When/Why

You can revert for now to the old WebClip using the documented process here. This is a temporary workaround.

How

It is possible to activate Web Clip of an old App Portal on devices which don't support new App Portal.

1. Create new Apple Profile → Web Clip Profile (can be done in both FileWave Central and Anywhere)

The screenshot shows the 'Web Clip #1' configuration page in FileWave. On the left, there's a sidebar with filters: 'All platforms', 'All versions', and a search bar containing 'web'. Below these are sections for 'Configured' (Web Clip) and 'Not configured' (Command Policy, Domains, Parental Controls, Per-App VPN, Per-App Web Content Filter). The main area is titled 'Web Clip #1' and contains the following fields and options:

- Label ***: A text input field with '[required]' placeholder. Below it, a note says 'The name to display for the web clip'.
- URL ***: A text input field with '[required]' placeholder. Below it, a red error message says 'This field is required.'.
- Removable (iOS only)**: A checked checkbox. Below it, a note says 'Enable removal of the web clip'.
- Icon**: A dashed box containing an 'Upload' button. Below it, a note says 'The icon to use for the web clip'.
- Precomposed Icon (iOS only)**: An unchecked checkbox. Below it, a note says 'The icon will be displayed with no added visual effects'.

2. Fill in URL field with: `https://fqdn:20443/ios/recommended_apps/%device_id%#apps` replacing "fqdn" with your server's DNS name.
3. Deploy profile to desired device(s).

Related Content

- [Automatic updating of iOS Kiosk \(15.3+\)](#)

🔄Revision #8

★Created 13 March 2024 12:55:42 by Josh Levitsky

✎Updated 28 February 2025 14:44:44 by Ajla Alic