

App Portal on iOS/iPadOS devices that don't support the application (15.3+)

What

If you have an iOS/iPadOS device that is older than what is officially supported by FileWave and you are working ok but you can't get the Kiosk (App Portal) to install.

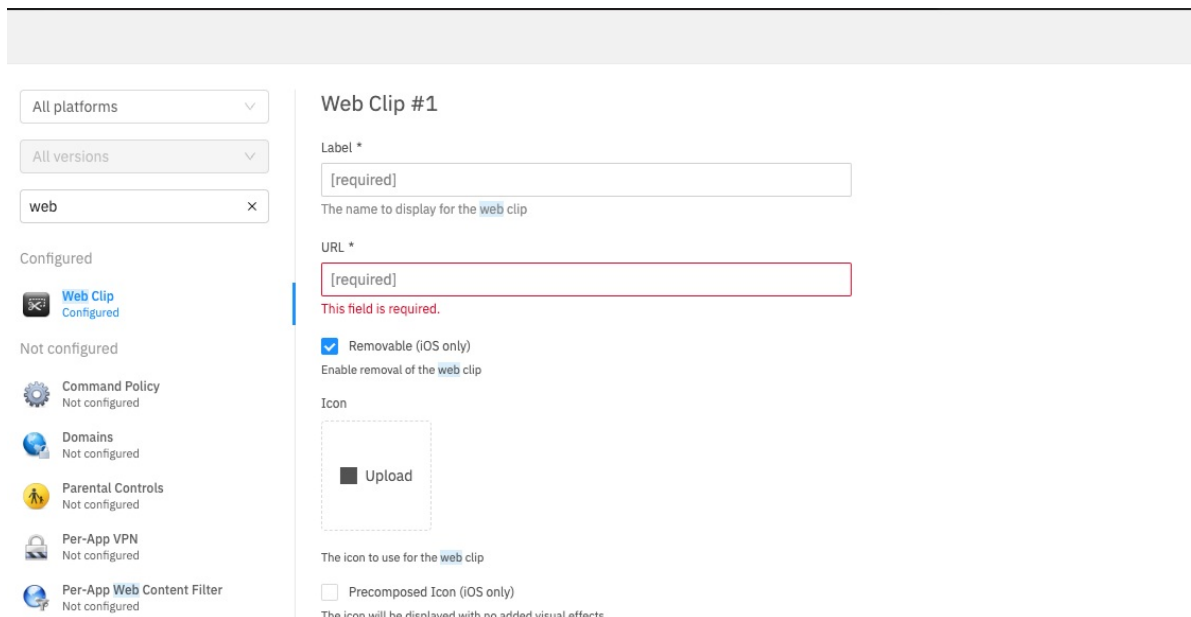
When/Why

You can revert for now to the old WebClip using the documented process here. This is a temporary workaround.

How

It is possible to activate Web Clip of an old App Portal on devices which don't support new App Portal.

1. Create new Apple Profile → Web Clip Profile (can be done in both FileWave Central and Anywhere)



The screenshot shows the 'Web Clip #1' configuration page in FileWave. On the left, there's a sidebar with filters: 'All platforms', 'All versions', and a search bar containing 'web'. Below these are sections for 'Configured' (Web Clip) and 'Not configured' (Command Policy, Domains, Parental Controls, Per-App VPN, Per-App Web Content Filter). The main area is titled 'Web Clip #1' and contains several fields: 'Label *' with a placeholder '[required]', 'URL *' with a placeholder '[required]' and a red error message 'This field is required.', a checked 'Removable (iOS only)' checkbox, and an 'Icon' section with an 'Upload' button and a 'Precomposed Icon (iOS only)' checkbox. A note at the bottom states 'The icon will be displayed with no added visual effects'.

2. Fill in URL field with: `https://fqdn:20443/ios/recommended_apps/%device_id%#apps` replacing "fqdn" with your server's DNS name.
3. Deploy profile to desired device(s).

Related Content

- [Automatic updating of iOS Kiosk \(15.3+\)](#)

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