

App Portal on iOS/iPadOS devices that don't support the application (15.3+)

What

If you have an iOS/iPadOS device that is older than what is officially supported by FileWave and you are working ok but you can't get the Kiosk (App Portal) to install.

When/Why

You can revert for now to the old WebClip using the documented process here. This is a temporary workaround.

How

It is possible to activate Web Clip of an old App Portal on devices which don't support new App Portal.

1. Create new Apple Profile → Web Clip Profile (can be done in both FileWave Central and Anywhere)

The screenshot shows the configuration page for a 'Web Clip #1' profile. On the left, there are filters for 'All platforms', 'All versions', and 'web'. Below these are sections for 'Configured' (Web Clip) and 'Not configured' (Command Policy, Domains, Parental Controls, Per-App VPN, Per-App Web Content Filter). The main configuration area includes: 'Label *' with a required field; 'URL *' with a required field and a red error message 'This field is required.'; a checked 'Removable (iOS only)' checkbox with the text 'Enable removal of the web clip'; an 'Icon' section with an 'Upload' button and a note 'The icon will be displayed with no added visual effects'; and an unchecked 'Precomposed Icon (iOS only)' checkbox with the same note.

2. Fill in URL field with: `https://fqdn:20443/ios/recommended_apps/%device_id#apps` replacing "fqdn" with your server's DNS name.
3. Deploy profile to desired device(s).

Related Content

- [Automatic updating of iOS Kiosk \(15.3+\)](#)

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