

Checking what version of iOS/iPadOS App Portal is being pushed out (15.3+)

What

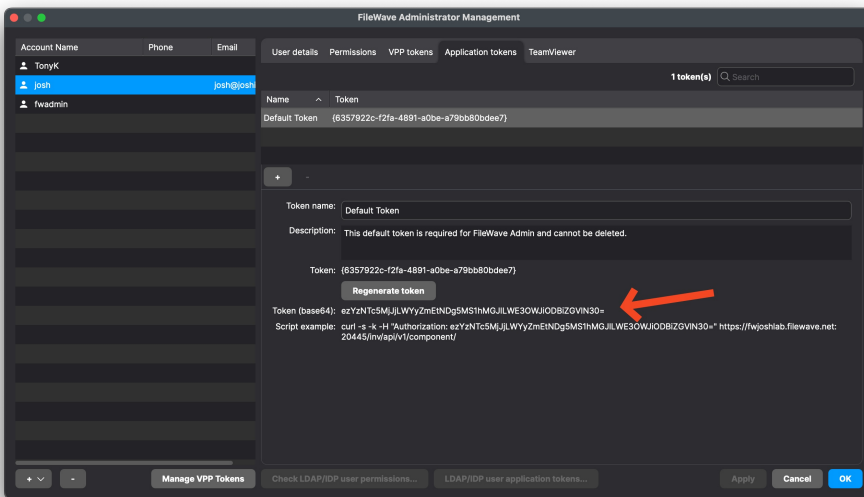
How do I know what version of App Portal (Kiosk) is being pushed out to iOS/iPadOS devices?

When/Why

After a FileWave upgrade, there likely will be a new version of the iOS/iPadsOS IPA pushed out through the [automatic upgrade process](#). Because this process is a bit invisible, verifying what the server believes is the version it is pushing out is sometimes necessary.

How

In FileWave Central, go to Assistants -> Manage Administrators and then pick your user account, though depending on permissions, you may want to use fwadmin. Grab the base64 token seen below in the image, including the = at the end of it.



Now you can ask the server. Replace `ezk50DxxmE00yyyyyy0X0=` below with your token, and replace `support2.filewave.net` with your server's DNS name.

Here is a command you can run in Terminal.app on a macOS system or any system that has curl installed:

```
curl -H "Authorization: ezk50DxxmE00yyyyyy0X0=" https://support2.filewave.net/filewave/api/kiosk/internal/kiosk-status
```

Here is a PowerShell example of the same command:

```
# Define the URL to make the request
$url = "https://support2.filewave.net/filewave/api/kiosk/internal/kiosk-status"

# Define the headers, including the Authorization token
$headers = @{
    "Authorization" = "ezk50DxxmE00yyyyyy0X0="
}

# Use Invoke-WebRequest to make the GET request with headers
$response = Invoke-WebRequest -Uri $url -Headers $headers -Method Get

# Output the content of the response
$response.Content
```

The output of the command will be something like below.

```
{"installed":{"ipa_url":"https://fw-kiosk-v2-  
ipas.filewave.cloud/15.3.1/App_Portal_15.3.1.ipa","ipa_md5":"81628b83dad72e274ef93ea031db1484","build_date":"2024-  
03-27T20:08:49.192563Z","bundle_version":"15.3.1"},"latest":{"ipa_url":"https://fw-kiosk-v2-  
ipas.filewave.cloud/15.3.1/App_Portal_15.3.1.ipa","ipa_md5":"81628b83dad72e274ef93ea031db1484","build_date":"2024-  
03-27T20:08:49.192563Z","bundle_version":"15.3.1"},"available_versions":["15.3.1"]}%
```

Related Content

- [Self-Service Kiosk Overview](#)

🕒Revision #2
★Created 18 April 2024 14:18:34 by Josh Levitsky
✍️Updated 28 February 2025 14:44:44 by Josh Levitsky