

# Self-Service Kiosk Overview

FileWave supports two methods of distributing content by way of assignment (Association or Deployment).

## Standard Assignment

When a FileWave Admin creates a Standard Assignment, content of the Fileset is installed automatically, without user interaction.

## Kiosk Assignment

When a FileWave Admin sets an assignment as Kiosk, the end user chooses the items to be installed on their device, through a self-service kiosk.

- ✓ Since the FileWave process runs at root or system level on computers, the end user does not need to be a local administrator in order to install applications and content through the Kiosk.

## Computer Clients

User access to the Kiosk is by way of a macOS Menu Bar or Windows System Tray icon.

The Kiosk is activated on computers by installing the FileWave client and having at least one Fileset configured as a Kiosk item associated with that Client.

- ❗ If no association exists, the macOS Menu Bar or Windows System Tray will not include the Kiosk icon

- ⚠ If an association does exist, the icon may still not show; operating system may have rules regarding the quantity of icons displayed, for example. If exceeded, the Operating System chooses which icons remain visible.

- ✓ It is possible to trigger the Kiosk to show by way of command line, as highlighted in the following KB: [Manual Trigger of FileWave Kiosk for macOS and Windows \(15.3+\)](#)

## Mobile clients

User access to the Kiosk is by way of an automated installed App, FileWave App Portal app.

The Kiosk is activated on a mobile device when that device enrolls with the FileWave MDM.

## Associations

Any Fileset (including App Store Apps) can be configured as Kiosk items in FileWave Admin, each of which may be added to unique categories, such as a specific department or class, or just by application type.

## Apple VPP

An Apple VPP Kiosk item contains the link to the store. The application or book is downloaded from Apple, directly to the device, when the user clicks Install.

- ✓ VPP licences can only be returned for re-use, if the existence of any association or deployment is removed, be that standard or kiosk.

## Mobile Kiosk versus Desktop Kiosk

- Mobile: [FileWave Kiosk for iOS/iPadOS overview \(15.3+\)](#)
- Desktop: [FileWave Kiosk for macOS and Windows overview \(15.3+\)](#)

## Related Content

- [Setting the Primary Colour, Name and Logo in Kiosk/App Portal \(16.0+\)](#)
- [Applications Preventing Reboot \(macOS/Windows\)](#)

