

Self-Service Kiosk Overview

FileWave supports two methods of distributing content by way of assignment (Association or Deployment).

Standard Assignment

When a FileWave Admin creates a Standard Assignment, content of the Fileset is installed automatically, without user interaction.

Kiosk Assignment

When a FileWave Admin sets an assignment as Kiosk, the end user chooses the items to be installed on their device, through a self-service kiosk.

- ✓ Since the FileWave process runs at root or system level on computers, the end user does not need to be a local administrator in order to install applications and content through the Kiosk.

Computer Clients

User access to the Kiosk is by way of a macOS Menu Bar or Windows System Tray icon.

The Kiosk is activated on computers by installing the FileWave client and having at least one Fileset configured as a Kiosk item associated with that Client.

- ❗ If no association exists, the macOS Menu Bar or Windows System Tray will not include the Kiosk icon

- ⚠ If an association does exist, the icon may still not show; operating system may have rules regarding the quantity of icons displayed, for example. If exceeded, the Operating System chooses which icons remain visible.

- ✓ It is possible to trigger the Kiosk to show by way of command line, as highlighted in the following KB: [Manual Trigger of FileWave Kiosk for macOS and Windows \(15.3+\)](#)

Mobile clients

User access to the Kiosk is by way of an automated installed App, FileWave App Portal app.

The Kiosk is activated on a mobile device when that device enrolls with the FileWave MDM.

Associations

Any Fileset (including App Store Apps) can be configured as Kiosk items in FileWave Admin, each of which may be added to unique categories, such as a specific department or class, or just by application type.

Apple VPP

An Apple VPP Kiosk item contains the link to the store. The application or book is downloaded from Apple, directly to the device, when the user clicks Install.

- ✓ VPP licences can only be returned for re-use, if the existence of any association or deployment is removed, be that standard or kiosk.

Mobile Kiosk versus Desktop Kiosk

- Mobile: [FileWave Kiosk for iOS/iPadOS overview \(15.3+\)](#)
- Desktop: [FileWave Kiosk for macOS and Windows overview \(15.3+\)](#)

Related Content

- [Setting the Primary Colour, Name and Logo in Kiosk/App Portal \(16.0+\)](#)
- [Applications Preventing Reboot \(macOS/Windows\)](#)

