

Self-Service Kiosk Overview

FileWave supports two methods of distributing content. The first is direct interaction from the FileWave Admin(s) where applications and other content are associated with devices or Groups of devices as part of a centrally managed deployment scheme. The second method is by using the self-service Kiosk and allowing the end user to choose the items to be installed on their device. Because the FileWave processes run at root level, the end user does not need to be a local administrator in order to install applications and content through the Kiosk.

The Kiosk is activated on computers by installing the FileWave client and having at least one Fileset configured as a Kiosk item associated with that Client. The Kiosk is activated on a mobile device when that device enrolls with the FileWave MDM.

Filesets can be configured as Kiosk items in FileWave Admin and can be added to unique categories, such as a specific department or class, or just by application type. You can even create a Kiosk Fileset of an iOS application from the App Store. The user gets the link to the store and the application or book would be downloaded from Apple when they request it. Kiosk items can be managed using Apple's VPP Managed Distribution model so that assigned applications can be installed by a user; but returned to the FileWave Admin for re-use at a later date.

Mobile Kiosk versus Desktop Kiosk

- Mobile: [FileWave Kiosk for iOS/iPadOS overview \(15.3+\)](#)
- Desktop: [FileWave Kiosk for macOS and Windows overview \(15.3+\)](#)

Related Content

- [Setting the Primary Color, Name and Logo in App Portal \(15.3+\)](#)
- [Applications Preventing Reboot \(macOS/Windows\)](#)

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