

# Windows MDM wipe command

## What

14.8+ FileWave introduces the option to Wipe MDM enrolled Windows devices from the Web Admin console.

## When/Why

The options from the ellipsis now include the Wipe option.

Option to Wipe will only be visible for Windows devices which are MDM enrolled.

## How

- Select device
- Select ellipsis
- Choose Wipe option

|                          |                 |        |                 |     |               |                              |
|--------------------------|-----------------|--------|-----------------|-----|---------------|------------------------------|
| <input type="checkbox"/> | DESKTOP-NU23JU2 |        | JoshLevitsky    | 323 | 74.214.50.253 | ...                          |
| <input type="checkbox"/> | DESKTOP-RELE1E7 | VMWare | Joshua Levitsky | 10  | 74.214.50.2   | Remove from System           |
| <input type="checkbox"/> | JOSH-CRYPT      |        |                 | 449 | 173.44.70.2   | Set Tracking State           |
| <input type="checkbox"/> | Win10-Lab2      |        | jlevitsk        | 343 | 173.44.70.2   | Remote Session (Prompt User) |
| <input type="checkbox"/> | Win11-BETA1     |        | jlevitsk        | 330 | 74.214.50.2   | Restart                      |
|                          |                 |        |                 |     |               | Wipe                         |
|                          |                 |        |                 |     |               | Copy to Groups               |
|                          |                 |        |                 |     |               | Edit Device Fields           |
|                          |                 |        |                 |     |               | Move to Group                |
|                          |                 |        |                 |     |               | Rename                       |
|                          |                 |        |                 |     |               | Verify                       |
|                          |                 |        |                 |     |               | Add to Deployment            |

## Wipe Device

Sending this command will erase all data on the target device.

### ☒ Complete Wipe

The device will be completely wiped, all the data will be erased.

### ☐ Complete Wipe (protected)

Unlike the "Complete Wipe", which can be easily circumvented by simply power cycling the device, the protected wipe will keep trying to reset the device until it's done.

Cancel

Confirm

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