

# TeamViewer: Features Overview by Platform

## What

TeamViewer includes many different functions that make it superior to our earlier toolset (Observe Client) which was limited to Mac and Windows and was screen control only. The functions in TeamViewer vary by operating system and are quite extensive. The following is a high-level overview of functionality per platform:

## Functional Overview

| Feature           | Windows | macOS | Android | iOS/iPadOS | Chrome OS |
|-------------------|---------|-------|---------|------------|-----------|
| Screen View       | Yes     | Yes   | Yes     | Yes        | Yes       |
| Screen Control    | Yes     | Yes   | Yes     | No         | No*       |
| Unattended Access | Yes**   | Yes** | No      | No         | No        |
| Video             | Yes     | Yes   | No      | No         | No        |
| Audio             | Yes     | Yes   | No      | Yes        | No        |
| Text Chat         | Yes     | Yes   | Yes     | Yes        | Yes       |
| Whiteboard        | Yes     | Yes   | No      | No         | No        |
| File Transfer     | Yes     | Yes   | Yes     | Yes        | No        |

\*TeamViewer QS Add-On supports Screen Control, but TeamViewer does not officially support Remote Control of Chrome OS devices. We have seen the use of the add-on work in some instances, but has not been reliable.

\*\*Unattended Access requires FileWave 14.7+

---

🕒Revision #4

★Created 11 May 2023 19:38:34 by Josh Levitsky

✎Updated 1 August 2023 14:07:45 by Josh Levitsky