

TeamViewer Functional Overview

TeamViewer capabilities by platform

FileWave's TeamViewer integration provides remote-support features across several managed platforms and replaces the older Observe Client workflow. Exact capabilities depend on the TeamViewer app, operating-system version, permissions, and license. Use the matrix as a workflow overview, then check TeamViewer's [current supported operating systems](#) before deployment.

Functional overview

Feature	Windows	macOS	Android	iOS/iPadOS	Chrome OS
Screen View	Yes	Yes	Yes	Yes	Yes
Screen Control	Yes	Yes	Yes	No	No*
Unattended Access	Yes**	Yes**	No	No	No
Video	Yes	Yes	No	No	No
Audio	Yes	Yes	No	Yes	No
Text Chat	Yes	Yes	Yes	Yes	Yes
Whiteboard	Yes	Yes	No	No	No
File Transfer	Yes	Yes	Yes	Yes	No

*TeamViewer supports screen sharing on ChromeOS, not remote control. Do not design a support workflow around unofficial control behavior.

**Unattended access on Windows and macOS requires TeamViewer Host to be installed and configured, along with the operating-system permissions and policies required for remote control.

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